



香港旅遊業議會
TRAVEL INDUSTRY COUNCIL
OF HONG KONG
Incorporated with limited liability

DIRECTIVE

Issue Date: 18 December 2009

Ref: BOD178/18122009/O/JM

Ensuring all kinds of cases subject to impartial treatment (revised)
Resolution No. 178
(Directive category: General)

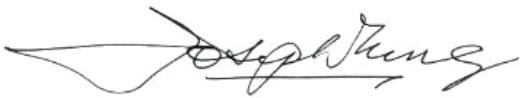
At the meeting held on 15 December 2009, the Board of Directors resolved that:

1. **Matters related to the committees and the board as listed in items (1) to (4) below shall be handled in accordance with paragraphs 2 to 4 below in order to ensure that all kinds of cases are subject to impartial treatment:**
 - (1) **the Compliance Committee, the Committee on Shopping-related Practices, the Consumer Relations Committee and any other committees authorised to impose disciplinary action;**
 - (2) **the Membership Committee;**
 - (3) **the Tourist Guide and Tour Escort Deliberation Committee; and**
 - (4) **the Appeal Board.**
2. **The attendance list of the panel meetings of the committees as listed in items 1(1) and 1(3) and that of the meetings of the board as listed in item 1(4) are confidential information. Members shall not obtain or attempt to obtain such attendance lists from staff of the TIC or anyone who is in possession of them.**
3. **Members shall not in any way contact or influence, or attempt to contact or influence members of the panel meetings of the committees as listed in items 1(1) and 1(3) and members of the meetings of the committee and the board as listed in items 1(2) and 1(4) before or after such panel meetings or meetings in relation to the cases to be deliberated or already deliberated at such panel meetings or meetings. Members shall also not in any way influence, or attempt to influence staff of the TIC in relation to the cases to be deliberated or already deliberated at such panel meetings or meetings.**

4. **When giving replies in relation to the cases to be deliberated by the panel meetings of the committees as listed in items 1(1) and 1(3) and the meetings of the committee and the board as listed in items 1(2) and 1(4), members shall not make or attempt to make false or misleading statements to the TIC with a view to influencing the decisions of such panel meetings or meetings.**

This Directive supersedes Directive No. 108 and takes immediate effect.

BY ORDER OF THE BOARD OF DIRECTORS
TRAVEL INDUSTRY COUNCIL OF HONG KONG



Joseph Tung
Executive Director