

IMPORTANT

## 香港旅遊業議會 TRAVEL INDUSTRY COUNCIL OF HONG KONG

Incorporated with limited liability

## DIRECTIVE

Issue Date: 24 September 2010 Ref: BOD189/24092010/O/JM

Arrangements of accompanying outbound tour escorts

Resolution No. 189

(Directive category: Outbound → Package Tour)

To allow consumers to clearly understand the arrangement of outbound tour escorts for outbound package tours, the Board of Directors resolved at its meeting held on 14 September 2010 that:

- 1. If any outbound package tours are not accompanied by outbound tour escorts or are accompanied by outbound tour escorts but not for the whole journey, then members shall clearly specify so in the itineraries.
- 2. If any outbound package tours may not be accompanied by outbound tour escorts or are accompanied by outbound tour escorts but possibly not for the whole journey, then members shall clearly specify in the itineraries under what circumstances the tours are not accompanied by outbound tour escorts or are accompanied by outbound tour escorts but not for the whole journey.
- 3. If the arrangement of outbound tour escorts for any outbound package tours belongs to either of the above situations, the itineraries concerned shall be made available to consumers before they sign up for the tours.

Members are reminded that according to Directive No. 169, all outbound tour escorts assigned by members to perform tour-escorting duties shall be holders of a valid Tour Escort Pass issued by the TIC.

Brochures (including itineraries and pamphlets) registered on or after 1 November 2010 shall follow this directive; and for package tours which depart on or after 1 January 2011, their brochures shall also follow this directive. Violation of this directive will be subject to penalties laid down in Article 11 of the TIC's Articles of Association.

BY ORDER OF THE BOARD OF DIRECTORS TRAVEL INDUSTRY COUNCIL OF HONG KONG

Joseph Tung

**Executive Director**