

**Latest statistics on the inbound and outbound travel markets and air-ticket sales**

**Outbound market**

**Levy income** (*source: TIC*)

	2018	2017	Difference
January (HK\$)	2,632,627	2,089,540	+26.0%

**Air-ticket sales** (*source: IATA*)

Total billing

	2018	2017	Difference
January (HK\$)	2,378 million	2,178 million	+9.2%

No. of transactions

	2018	2017	Difference
January	944,880	686,247	+37.7%

**Complaints** (*source: TIC*)

	2018	2017	Difference
January	77 (41)	71 (35)	+8.5%

Note: Figures in brackets denote the number of cases referred by the Consumer Council

**Requests for assistance** (*source: TIC*)

	2018	2017	Difference
January	79	44	+79.5%

**Enquiries** (*source: TIC*)

	2018	2017	Difference
January	224	221	+1.4%

**Inbound market**

**Arrivals** (*source: HKTB*)

	2017	2016	Difference
December	5,587,184	5,336,027	+4.7%
January - December	58,472,157	56,654,903	+3.2%

### Arrivals from individual markets in December 2017

	No. of visitors	Compared with 2016	Market share
Mainland China	4,232,412	+7.2%	75.8%
Taiwan	174,824	-3.5%	3.1%
South Korea	131,898	-0.7%	2.4%
Macao	114,662	-0.5%	2.1%
USA	109,783	-2.2%	2.0%
Japan	109,572	-1.4%	2.0%
Philippines	91,472	+1.8%	1.6%

### Arrivals from individual markets in January - December 2017

	No. of visitors	Compared with 2016	Market share
Mainland China	44,445,259	+3.9%	76.0%
Taiwan	2,010,755	0.0%	3.4%
South Korea	1,487,670	+6.8%	2.5%
Japan	1,230,010	+12.6%	2.1%
USA	1,215,629	+0.3%	2.1%
Macao	1,001,057	+0.6%	1.7%
Philippines	894,489	+13.1%	1.5%

### Mainland inbound tour group registration (source: TIC)

	2018	2017	Difference
January	6,047	3,274	+84.7%

### Complaints (source: TIC)

	2018	2017	Difference
January	14 (ALL CHN / 3 referred by Consumer Council, 1 referred by Tourism Commission, 1 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Customs & Excise Department)	24 (22 CHN 1 SEA 1 OTH / 9 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	-41.7%

### Requests for assistance (source: TIC)

	2018	2017	Difference
January	69 (ALL CHN / 1 referred by Consumer Council, 1 referred by Tourism Commission, 1 referred by Hong Kong Police)	40 (39 CHN 1 OTH / 1 referred by Consumer Council)	+72.5%

**Enquiries** (source: TIC)

	2018	2017	Difference
January	53 (ALL CHN / 3 referred by Consumer Council, 3 referred by Hong Kong Police)	59 (58 CHN 1 OTH / 3 referred by Consumer Council, 1 referred by Hong Kong Police)	-10.2%