

## Latest statistics on the inbound and outbound travel markets and air-ticket sales

### Outbound market

#### Levy income (*source: TIC*)

	2018	2017	Difference
June (HK\$)	2,938,492	2,933,265	+0.2%
January - June (HK\$)	16,130,883	14,048,916	+14.8%

#### Air-ticket sales (*source: IATA*)

##### Total billing

	2018	2017	Difference
June (HK\$)	2,686 million	2,591 million	+3.7%
January - June (HK\$)	14,643 million	13,659 million	+7.2%

##### No. of transactions

	2018	2017	Difference
June	938,394	850,418	+10.3%
January - June	5,486,969	4,638,825	+18.3%

#### Complaints (*source: TIC*)

	2018	2017	Difference
June	57 (19)	71 (29)	-19.7%
January - June	410 (182)	427 (174)	-4.0%

Note: Figures in brackets denote the number of cases referred by the Consumer Council

#### Requests for assistance (*source: TIC*)

	2018	2017	Difference
June	55	72	-23.6%
January - June	424	353	+20.1%

#### Enquiries (*source: TIC*)

	2018	2017	Difference
June	216	228	-5.3%
January - June	1,550	1,293	+19.9%

## **Inbound market**

### **Arrivals** (source: HKTB)

	2018	2017	Difference
May	4,953,003	4,587,014	+8.0%
January - May	25,864,260	23,605,627	+9.6%

### Arrivals from individual markets in May 2018

	No. of visitors	Compared with 2017	Market share
Mainland China	3,817,370	+10.6%	77.1%
Taiwan	151,060	-9.5%	3.0%
South Korea	111,738	-3.0%	2.3%
Japan	105,494	+7.8%	2.1%
USA	103,594	+6.8%	2.1%
Philippines	90,537	+1.1%	1.8%
Macao	76,723	+1.0%	1.5%

### Arrivals from individual markets in January - May 2018

	No. of visitors	Compared with 2017	Market share
Mainland China	20,054,779	+12.7%	77.5%
Taiwan	784,262	-4.8%	3.0%
South Korea	636,344	-1.3%	2.5%
USA	530,651	+5.5%	2.1%
Japan	522,309	+5.3%	2.0%
Macao	384,091	-1.0%	1.5%
Philippines	365,449	-1.7%	1.4%

### **Mainland inbound tour group registration** (source: TIC)

	2018	2017	Difference
June	4,578	5,887	-22.2%
January - June	29,281	28,903	+1.3%

**Complaints** (source: TIC)

	2018	2017	Difference
June	12 (ALL CHN / 3 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	14 (13 CHN 1 OTH / 2 referred by Consumer Council)	-14.3%
January - June	72 (70 CHN 2 SEA / 17 referred by Consumer Council, 3 referred by Tourism Commission, 6 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Customs & Excise Department)	93 (90 CHN 1 SEA 2 OTH / 29 referred by Consumer Council, 1 referred by Tourism Commission, 1 referred by Hong Kong Tourism Board)	-22.6%

**Requests for assistance** (source: TIC)

	2018	2017	Difference
June	33 (ALL CHN)	40 (ALL CHN / 1 referred by Hong Kong Tourism Board)	-17.5%
January - June	265 (263 CHN 1 SEA 1 USA / 3 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Police)	208 (207 CHN 1 OTH / 4 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	+27.4%

**Enquiries** (source: TIC)

	2018	2017	Difference
June	25 (24 CHN 1 SEA)	57 (ALL CHN / 2 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	-56.1%
January - June	227 (223 CHN 3 SEA 1 UK / 10 referred by Consumer Council, 3 referred by Hong Kong Tourism Board, 7 referred by Hong Kong Police)	427 (425 CHN 1 UK 1 OTH / 13 referred by Consumer Council, 5 referred by Hong Kong Tourism Board, 2 referred by Hong Kong Police)	-46.8%