

Latest statistics on the inbound and outbound travel markets and air-ticket sales

Outbound market

Levy income (*source: TIC*)

	2018	2017	Difference
September (HK\$)	1,824,209	2,291,481	-20.4%
January - September (HK\$)	22,902,344	21,144,767	+8.3%

Air-ticket sales (*source: IATA*)

Total billing

	2018	2017	Difference
September (HK\$)	2,218 million	2,271 million	-2.3%
January - September (HK\$)	21,697 million	20,342 million	+6.7%

No. of transactions

	2018	2017	Difference
September	863,748	821,668	+5.1%
January - September	8,148,550	7,113,876	+14.5%

Complaints (*source: TIC*)

	2018	2017	Difference
September	46 (11)	88 (32)	-47.7%
January - September	578 (231)	699 (286)	-17.3%

Note: Figures in brackets denote the number of cases referred by the Consumer Council

Requests for assistance (*source: TIC*)

	2018	2017	Difference
September	101	57	+77.2%
January - September	623	516	+20.7%

Enquiries (*source: TIC*)

	2018	2017	Difference
September	446	278	+60.4%
January - September	2,450	2,294	+6.8%

Inbound market

Arrivals (*source: HKTB*)

	2018	2017	Difference
August	5,895,951	5,023,433	+17.4%
January - August	41,963,212	38,000,016	+10.4%

Arrivals from individual markets in August 2018

	No. of visitors	Compared with 2017	Market share
Mainland China	4,825,547	+22.0%	81.8%
Taiwan	167,791	-5.7%	2.8%
Japan	119,194	-1.5%	2.0%
South Korea	112,959	-6.7%	1.9%
Macao	99,724	+7.4%	1.7%
USA	89,055	+7.8%	1.5%
Philippines	61,003	-0.9%	1.0%

Arrivals from individual markets in January - August 2018

	No. of visitors	Compared with 2017	Market share
Mainland China	32,917,370	+13.8%	78.4%
Taiwan	1,289,434	-4.2%	3.1%
South Korea	944,339	-4.3%	2.3%
USA	838,521	+6.2%	2.0%
Japan	822,684	+4.2%	2.0%
Macao	650,310	+0.2%	1.5%
Philippines	570,356	-1.1%	1.4%

Mainland inbound tour group registration (source: TIC)

	2018	2017	Difference
September	4,947	6,794	-27.2%
January - September	47,847	52,725	-9.3%

Mainland inbound tour group visitors (source: TIC)

	2018	2017	Difference
September	137,736	187,365	-26.5%
January - September	1,331,136	1,419,739	-6.2%

Complaints (source: TIC)

	2018	2017	Difference
September	16 (15 CHN 1 SEA / 4 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	13 (ALL CHN / 9 referred by Consumer Council)	+23.1%
January - September	120 (117 CHN 3 SEA / 30 referred by Consumer Council, 3 referred by Tourism Commission, 8 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Customs & Excise Department)	155 (150 CHN 2 SEA 1 USA 2 OTH / 48 referred by Consumer Council, 1 referred by Tourism Commission, 3 referred by Hong Kong Tourism Board, 1 referred by Media)	-22.6%

Requests for assistance (source: TIC)

	2018	2017	Difference
September	48 (ALL CHN)	44 (ALL CHN)	+9.1%
January - September	426 (424 CHN 1 SEA 1 USA / 5 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board, 2 referred by Hong Kong Police)	373 (372 CHN 1 OTH / 5 referred by Consumer Council, 2 referred by Hong Kong Tourism Board, 2 referred by Hong Kong Police)	+14.2%

Enquiries (source: TIC)

	2018	2017	Difference
September	79 (77 CHN 1 SEA 1 OTH)	61 (ALL CHN / 2 referred by Consumer Council, 1 referred by Tourism Commission)	+29.5%
January - September	472 (461 CHN 5 SEA 1 UK 1 CAN 4 OTH / 13 referred by Consumer Council, 1 referred by Tourism Commission, 5 referred by Hong Kong Tourism Board, 8 referred by Hong Kong Police)	719 (715 CHN 1 TWN 1 SEA 1 UK 1 OTH / 85 referred by Consumer Council, 1 referred by Tourism Commission, 7 referred by Hong Kong Tourism Board, 8 referred by Hong Kong Police)	-34.4%