

## Latest statistics on the inbound and outbound travel markets and air-ticket sales

### Outbound market

#### Levy income (source: TIC)

	2018	2017	Difference
October (HK\$)	2,793,150	2,320,549	+20.4%
January - October (HK\$)	25,695,494	23,465,316	+9.5%

#### Air-ticket sales (source: IATA)

##### Total billing

	2018	2017	Difference
October (HK\$)	2,627 million	2,109 million	+24.6%
January - October (HK\$)	24,325 million	22,451 million	+8.3%

##### No. of transactions

	2018	2017	Difference
October	930,450	796,987	+16.7%
January - October	9,079,000	7,910,863	+14.8%

#### Complaints (source: TIC)

	2018	2017	Difference
October	75 (30)	71 (40)	+5.6%
January - October	653 (261)	770 (326)	-15.2%

Note: Figures in brackets denote the number of cases referred by the Consumer Council

#### Requests for assistance (source: TIC)

	2018	2017	Difference
October	57	58	-1.7%
January - October	680	574	+18.5%

#### Enquiries (source: TIC)

	2018	2017	Difference
October	234	269	-13.0%
January - October	2,684	2,563	+4.7%

## **Inbound market**

### **Arrivals** (source: HKTB)

	2018	2017	Difference
September	4,718,536	4,635,161	+1.8%
January - September	46,681,748	42,635,177	+9.5%

### Arrivals from individual markets in September 2018

	No. of visitors	Compared with 2017	Market share
Mainland China	3,713,464	+3.9%	78.7%
Taiwan	150,747	-4.2%	3.2%
Japan	106,482	-9.7%	2.3%
South Korea	100,119	-2.3%	2.1%
USA	88,098	+2.7%	1.9%
Macao	70,996	-6.5%	1.5%
Philippines	56,067	-12.2%	1.2%

### Arrivals from individual markets in January - September 2018

	No. of visitors	Compared with 2017	Market share
Mainland China	36,630,834	+12.7%	78.5%
Taiwan	1,440,181	-4.2%	3.1%
South Korea	1,044,458	-4.1%	2.2%
Japan	929,166	+2.4%	2.0%
USA	926,619	+5.9%	2.0%
Macao	721,306	-0.5%	1.5%
Philippines	626,423	-2.2%	1.3%

### **Mainland inbound tour group registration** (source: TIC)

	2018	2017	Difference
October	5,938	7,176	-17.3%
January - October	53,785	59,901	-10.2%

### **Mainland inbound tour group visitors** (source: TIC)

	2018	2017	Difference
October	168,978	196,226	-13.9%
January - October	1,500,114	1,615,965	-7.2%

**Complaints** (source: TIC)

	2018	2017	Difference
October	12 (11 CHN 1 SEA / 2 referred by Consumer Council)	16 (ALL CHN / 4 referred by Consumer Council )	-25.0%
January - October	132 (128 CHN 4 SEA / 32 referred by Consumer Council, 3 referred by Tourism Commission, 8 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Customs & Excise Department)	171 (166 CHN 2 SEA 1 USA 2 OTH / 52 referred by Consumer Council, 1 referred by Tourism Commission, 3 referred by Hong Kong Tourism Board, 1 referred by Media)	-22.8%

**Requests for assistance** (source: TIC)

	2018	2017	Difference
October	31 (ALL CHN / 1 referred by Hong Kong Police)	40 (ALL CHN)	-22.5%
January - October	457 (455 CHN 1 SEA 1 USA / 5 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board, 3 referred by Hong Kong Police)	413 (412 CHN 1 OTH / 5 referred by Consumer Council, 2 referred by Hong Kong Tourism Board, 2 referred by Hong Kong Police)	+10.7%

**Enquiries** (source: TIC)

	2018	2017	Difference
October	145 (142 CHN 2 SEA 1 CAN / 1 referred by Hong Kong Police)	71 (ALL CHN / 3 referred by Consumer Council, 10 referred by Hong Kong Police)	+104.2%
January - October	617 (603 CHN 7 SEA 1 UK 2 CAN 4 OTH / 13 referred by Consumer Council, 1 referred by Tourism Commission, 5 referred by Hong Kong Tourism Board, 9 referred by Hong Kong Police)	790 (786 CHN 1 TWN 1 SEA 1 UK 1 OTH / 88 referred by Consumer Council, 1 referred by Tourism Commission, 7 referred by Hong Kong Tourism Board, 18 referred by Hong Kong Police)	-21.9%