

## Latest statistics on the inbound and outbound travel markets and air-ticket sales

### Outbound market

#### Levy income (source: TIC)

	2019	2018	Difference
January (HK\$)	2,558,565	2,632,627	-2.8%

#### Air-ticket sales (source: IATA)

##### Total billing

	2019	2018	Difference
January (HK\$)	2,757 million	2,378 million	+15.9%

##### No. of transactions

	2019	2018	Difference
January	942,413	944,880	-0.3%

#### Complaints (source: TIC)

	2019	2018	Difference
January	53 (20)	77 (41)	-31.2%

Note: Figures in brackets denote the number of cases referred by the Consumer Council

#### Requests for assistance (source: TIC)

	2019	2018	Difference
January	249	79	+215.2%

#### Enquiries (source: TIC)

	2019	2018	Difference
January	360	224	+60.7%

### Inbound market

#### Arrivals (source: HKTB)

	2018	2017	Difference
December	6,586,268	5,587,184	+17.9%
January - December	65,147,555	58,472,157	+11.4%

### Arrivals from individual markets in December 2018

	No. of visitors	Compared with 2017	Market share
Mainland China	5,121,627	+21.0%	77.8%
Taiwan	177,926	+1.8%	2.7%
Macao	165,292	+44.2%	2.5%
South Korea	136,800	+3.7%	2.1%
Japan	126,195	+15.2%	1.9%
USA	117,517	+7.0%	1.8%
Philippines	101,242	+10.7%	1.5%

### Arrivals from individual markets in January - December 2018

	No. of visitors	Compared with 2017	Market share
Mainland China	51,038,230	+14.8%	78.3%
Taiwan	1,925,234	-4.3%	3.0%
South Korea	1,421,411	-4.5%	2.2%
USA	1,304,232	+7.3%	2.0%
Japan	1,287,773	+4.7%	2.0%
Macao	1,094,924	+9.4%	1.7%
Philippines	894,821	0.0%	1.4%

### Mainland inbound tour group registration (source: TIC)

	2019	2018	Difference
January	6,349	6,047	+5.0%

### Mainland inbound tour group visitors (source: TIC)

	2019	2018	Difference
January	183,982	168,694	+9.1%

### Complaints (source: TIC)

	2019	2018	Difference
January	24 (ALL CHN / 6 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	14 (ALL CHN / 3 referred by Consumer Council, 1 referred by Tourism Commission, 1 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Customs & Excise Department)	+71.4%

### Requests for assistance (source: TIC)

	2019	2018	Difference
January	72 (ALL CHN)	69 (ALL CHN / 1 referred by Consumer Council, 1 referred by Tourism Commission, 1 referred by Hong Kong Police)	+4.3%

**Enquiries** (source: TIC)

	2019	2018	Difference
January	143 (140 CHN 2 SEA 1 GER )	53 (ALL CHN / 3 referred by Consumer Council, 3 referred by Hong Kong Police)	+169.8%