

Latest statistics on the inbound and outbound travel markets and air-ticket sales

Outbound market

Levy income (*source: TIC*)

	2019	2018	Difference
February (HK\$)	1,823,604	1,612,245	+13.1%
January - February (HK\$)	4,382,169	4,244,872	+3.2%

Air-ticket sales (*source: IATA*)

Total billing

	2019	2018	Difference
February (HK\$)	1,993 million	1,812 million	+10.0%
January - February (HK\$)	4,750 million	4,190 million	+13.4%

No. of transactions

	2019	2018	Difference
February	764,725	700,234	+9.2%
January - February	1,707,138	1,645,114	+3.8%

Complaints (*source: TIC*)

	2019	2018	Difference
February	49 (22)	35 (22)	+40.0%
January - February	102 (42)	112 (63)	-8.9%

Note: Figures in brackets denote the number of cases referred by the Consumer Council

Requests for assistance (*source: TIC*)

	2019	2018	Difference
February	88	44	+100.0%
January - February	337	123	+174.0%

Enquiries (*source: TIC*)

	2019	2018	Difference
February	281	219	+28.3%
January - February	641	443	+44.7%

Inbound market

Arrivals (source: HKTB)

	2019	2018	Difference
January	6,784,406	5,333,562	+27.2%

Arrivals from individual markets in January 2018

	No. of visitors	Compared with 2018	Market share
Mainland China	5,542,896	+34.8%	81.7%
South Korea	161,115	-4.2%	2.4%
Taiwan	159,680	+2.2%	2.4%
Macao	114,251	+51.9%	1.7%
Japan	112,565	+6.4%	1.7%
USA	104,644	+2.9%	1.5%
Philippines	68,588	+2.5%	1.0%

Mainland inbound tour group registration (source: TIC)

	2019	2018	Difference
February	3,802	2,867	+32.6%
January - February	10,151	8,914	+13.9%

Mainland inbound tour group visitors (source: TIC)

	2019	2018	Difference
February	108,502	75,396	+43.9%
January - February	292,484	244,090	+19.8%

Complaints (source: TIC)

	2019	2018	Difference
February	39 (ALL CHN / 2 referred by Consumer Council, 7 referred by Hong Kong Tourism Board)	13 (12 CHN 1 SEA / 1 referred by Hong Kong Tourism Board)	+200.0%
January - February	63 (ALL CHN / 8 referred by Consumer Council, 8 referred by Hong Kong Tourism Board)	27 (26 CHN 1 SEA / 3 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Customs & Excise Department)	+133.3%

Requests for assistance (source: TIC)

	2019	2018	Difference
February	48 (ALL CHN)	43 (ALL CHN)	+11.6%
January - February	120 (ALL CHN)	112 (ALL CHN / 1 referred by Consumer Council, 1 referred by Tourism Commission, 1 referred by Hong Kong Police)	+7.1%

Enquiries (source: TIC)

	2019	2018	Difference
February	133 (131 CHN 1 SEA 1 USA / 1 referred by Tourism Commission)	32 (ALL CHN / 1 referred by Hong Kong Tourism Board)	+315.6%
January - February	276 (271 CHN 3 SEA 1 USA 1 GER / 1 referred by Tourism Commission)	85 (ALL CHN / 3 referred by Consumer Council, 1 referred by Hong Kong Tourism Board, 3 referred by Hong Kong Police)	+224.7%