

Latest statistics on the outbound and inbound travel markets

Outbound market

Levy income (source: TIC)

	2019	2018	Difference
June (HK\$)	2,797,618	2,938,492	-4.8%
January - June (HK\$)	16,075,554	16,130,883	-0.3%

Air-ticket sales (source: IATA)

Total billing

	2019	2018	Difference
June (HK\$)	2,562 million	2,686 million	-4.6%
January - June (HK\$)	15,376 million	14,643 million	+5.0%

No. of transactions

	2019	2018	Difference
June	955,093	938,384	+1.8%
January - June	5,631,674	5,486,969	+2.6%

Complaints (source: TIC)

	2019	2018	Difference
June	35 (12)	57 (19)	-38.6%
January - June	326 (113)	410 (182)	-20.5%

Note: Figures in brackets denote the number of cases referred by the Consumer Council

Requests for assistance (source: TIC)

	2019	2018	Difference
June	58	55	+5.5%
January - June	682	424	+60.8%

Enquiries (source: TIC)

	2019	2018	Difference
June	172	216	-20.4%
January - June	1,618	1,550	+4.4%

Inbound market

Arrivals (source: HKTB)

	2019	2018	Difference
May	5,916,541	4,953,003	+19.5%
January - May	29,728,122	25,864,260	+14.9%

Arrivals from individual markets in May 2019

	No. of visitors	Compared with 2018	Market share
Mainland China	4,717,520	+23.6%	79.7%
Taiwan	145,912	-3.4%	2.5%
Macao	116,957	+52.4%	2.0%
Japan	115,504	+9.5%	2.0%
Philippines	107,275	+18.5%	1.8%
USA	106,604	+2.9%	1.8%
South Korea	106,017	-5.1%	1.8%

Arrivals from individual markets in January - May 2019

	No. of visitors	Compared with 2018	Market share
Mainland China	23,572,523	+17.5%	79.3%
Taiwan	768,625	-2.0%	2.6%
South Korea	644,871	+1.3%	2.2%
Macao	583,828	+52.0%	2.0%
Japan	580,241	+11.1%	2.0%
USA	539,869	+1.7%	1.8%
Philippines	413,565	+13.2%	1.4%

Mainland inbound tour group registration (source: TIC)

	2019	2018	Difference
June	5,641	4,578	+23.2%
January - June	39,332	29,281	+34.3%

Mainland inbound tour group visitors (source: TIC)

	2019	2018	Difference
June	158,799	126,882	+25.2%
January - June	1,137,856	809,077	+40.6%

Complaints (source: TIC)

	2019	2018	Difference
June	11 (ALL CHN / 1 referred by Consumer Council)	12 (ALL CHN / 3 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-8.3%
January - June	115 (ALL CHN / 17 referred by Consumer Council, 1 referred by Tourism Commission, 12 referred by Hong Kong Tourism Board)	72 (70 CHN 2 SEA / 17 referred by Consumer Council, 3 referred by Tourism Commission, 6 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Customs & Excise Department)	+59.7%

Requests for assistance (source: TIC)

	2019	2018	Difference
June	27 (ALL CHN / 2 referred by Hong Kong Tourism Board)	33 (ALL CHN)	-18.2%
January - June	243 (242 CHN 1 TWN / 1 referred by Consumer Council, 3 referred by Hong Kong Tourism Board)	265 (263 CHN 1 SEA 1 USA / 3 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Police)	-8.3%

Enquiries (source: TIC)

	2019	2018	Difference
June	116 (113 CHN 2 SEA 1 OTH)	25 (24 CHN 1 SEA)	+364.0%
January - June	876 (858 CHN 9 SEA 2 KOR 2 EUR 1 USA 4 OTH / 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	227 (223 CHN 3 SEA 1 EUR / 10 referred by Consumer Council, 3 referred by Hong Kong Tourism Board, 7 referred by Hong Kong Police)	+285.9%