

Latest statistics on the outbound and inbound travel markets

Outbound market

Levy income (sources: TIC and TICFMB)

Total amount deposited into levy accounts

	2021	2020	Difference
January (HK\$)	100	1,930,260	-100.0%

Total amount of levy paid by travel agents

	2021	2020	Difference
January (HK\$)	9,418	1,784,751	-99.5%

Air-ticket sales (source: IATA)

Total billing (BSP remittance)

	2021	2020	Difference
January (HK\$)	11 million	2,168 million	-99.5%

No. of transactions

	2021	2020	Difference
January	40,106	784,446	-94.9%

Complaints (source: TIC)

	2021	2020	Difference
January	0	47	-100.0%

Requests for assistance (source: TIC)

	2021	2020	Difference
January	3	87	-96.6%

Enquiries (source: TIC)

	2021	2020	Difference
January	172	703	-75.5%

Inbound market

Arrivals (source: HKTB)

	2020	2019	Difference
December	4,867	3,191,466	-99.8%
January - December	3,568,875	55,912,609	-93.6%

Arrivals from individual markets in December 2020

	No. of visitors	Compared with 2019	Market share
Mainland China	2,433	-99.9%	50.0%
Philippines	506	-99.4%	10.4%
Taiwan	340	-99.6%	7.0%
India	238	-98.8%	4.9%
Indonesia	166	-99.4%	3.4%
USA	153	-99.8%	3.1%
Macao	93	-99.9%	1.9%

Arrivals from individual markets in January - December 2020

	No. of visitors	Compared with 2019	Market share
Mainland China	2,706,398	-93.8%	75.8%
Macao	117,702	-90.5%	3.3%
Taiwan	105,140	-93.2%	2.9%
USA	80,825	-92.7%	2.3%
Philippines	62,741	-92.8%	1.8%
Japan	50,320	-95.3%	1.4%
Australia	47,255	-90.6%	1.3%

Mainland inbound tour group registration (source: TIC)

	2021	2020	Difference
January	0	317	-100.0%

Mainland inbound tour group visitors (source: TIC)

	2021	2020	Difference
January	0	8,283	-100.0%

Complaints (source: TIC)

	2021	2020	Difference
January	0	12	-100.0%

(11 CHN 1 SEA /
1 referred by Consumer Council,
1 referred by Tourism Commission,
2 referred by Hong Kong Tourism
Board)

Requests for assistance (source: TIC)

	2021	2020	Difference
January	0	11 (ALL CHN)	-100.0%

Enquiries (source: TIC)

	2021	2020	Difference
January	9 (ALL CHN)	60 (59 CHN 1 SEA)	-85.0%