

Latest statistics on the outbound and inbound travel markets

Outbound market

Levy income (sources: TIC and TICFMB)

Total amount deposited into levy accounts

	2021	2020	Difference
February	5,500	336,000	-98.4%
January - February (HK\$)	5,600	2,266,260	-99.8%

Total amount of levy paid by travel agents

	2021	2020	Difference
February	9,964	380,784	-97.4%
January - February (HK\$)	19,382	2,165,535	-99.1%

Air-ticket sales (source: IATA)

Total billing (BSP remittance)

	2021	2020	Difference
February	31 million	454 million	-93.2%
January - February (HK\$)	42 million	2,622 million	-98.4%

No. of transactions

	2021	2020	Difference
February	31,182	428,379	-92.7%
January - February	71,288	1,212,825	-94.1%

Complaints (source: TIC)

	2021	2020	Difference
February	0	48	-100.0%
January - February	0	95	-100.0%

Requests for assistance (source: TIC)

	2021	2020	Difference
February	0	408	-100.0%
January - February	3	495	-99.4%

Enquiries (source: TIC)

	2021	2020	Difference
February	41	1,138	-96.4%
January - February	213	1,841	-88.4%

Inbound market

Arrivals (source: HKTB)

	2021	2020	Difference
January	4,368	3,207,802	-99.9%

Arrivals from individual markets in January 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	2,877	-99.9%	65.9%
Taiwan	229	-99.7%	5.2%
Philippines	210	-99.6%	4.8%
India	186	-98.8%	4.3%
USA	137	-99.8%	3.1%
Indonesia	89	-99.6%	2.0%
Macao	77	-99.9%	1.8%

Mainland inbound tour group registration (source: TIC)

	2021	2020	Difference
February	0	0	-100.0%
January February	0	317	-100.0%

Mainland inbound tour group visitors (source: TIC)

	2021	2020	Difference
February	0	0	-100.0%
January - February	0	8,283	-100.0%

Complaints (source: TIC)

	2021	2020	Difference
February	0	5 (4 CHN 1 KOR)	-100.0%
January - February	0	17 (15 CHN 1 KOR 1 SEA/ 1 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-100.0%

Requests for assistance (source: TIC)

	2021	2020	Difference
February	0	1 (ALL CHN)	-100.0%
January - February	0	12 (ALL CHN)	-100.0%

Enquiries (source: TIC)

	2021	2020	Difference
February	3 (ALL CHN)	28 (27 CHN 1 USA)	-89.3%
January - February	12 (ALL CHN)	88 (86 CHN 1 SEA1 USA)	-86.4%