

新任業界理事謝淦廷先生 New Trade Director Mr Ricky Tse

謝淦廷先生是飛龍旅行社有 限公司主席兼行政總裁,二 零一一年十二月二十二日以 香港華商旅遊協會代表的身 份加入議會理事會,現為議

會會籍委員會的委員。

政府將成立法定機構監管旅遊業,謝先生認為 隨著時代變遷,監管制度也要與時並進,使旅遊業 發展得更好。獨立的監管機構可以消除「自己人管 自己人」的觀感; 不過,議會二十多年來為自律監 管做了不少工作,促進旅遊業的蓬勃發展,不能抹 煞它的貢獻。

謝先生認為,議會將來的角色是代表業界的商 會,責任是向政府提供專業意見,為業界爭取利益, 並且推動行業的發展和進步。新監管制度必須有業界 參與;監管機構理事會的業界成員除了由政府委任 外,也應包括由業者互選產生的成員,藉以確保他們 有足夠代表性,與政府合力做好監管工作。 Mr Ricky Tse is President and Chief Executive Officer of Tri-Dragon Travel Services Company Limited. He joined the TIC Board as representative of The Federation of Hong Kong Chinese Travel Agents on 22 December 2011, and is currently a member of the TIC Membership Committee.

Commenting on the Government's plan to set up a statutory body to regulate the tourism sector, Mr Tse considered that the regulatory system should keep pace with the times for better development of the travel industry. While an independent body could get rid of the impression of "insiders regulating insiders", the TIC had contributed much to the self-regulation and prosperity of the industry for over 20 years, which should not be ignored.

Mr Tse remarked that in the future the TIC would play the role of a trade association, offer professional advice to the Government, fight for trade interests and promote advancement of the industry. Trade participation in the new regulatory regime was essential, and the board of the new regulatory authority should include members elected from among traders as well as government-appointed trade members so that they could truly represent the industry to work with the Government in tourism regulation.



新任業界理事胡字緯先生 New Trade Director Mr Simon Wo

胡宇緯先生是捷旅假期(中 國)有限公司總經理,從事旅 遊業超過三十年。他於二零 一一年的週年大會上當選為 理事,現任出外旅遊委員會

委員。

胡先生接受訪問時表示,由於政府即將改革旅 遊業的監管制度,所帶來的轉變或會對旅行社的運 作有深遠影響,因此希望藉著選舉加入理事會,參 與議會各方面的工作,在改革過程中有所貢獻。

胡先生指出,政府成立獨立機構監管旅遊業是 大勢所趨,公眾既已表示支持,業界就必須接受, 而議會也應當重新檢視其定位。他認為議會將由監 管機構轉型為代表業界的組織,應致力團結各旅遊 界商會,向新監管機構反映業界的聲音,發揮影響 力,並要繼續向航空公司、酒店等爭取利益,務求 互惠互利。此外,議會將來可以在業界培訓和考核 方面擔當統籌角色,提升從業員的整體素養。 Mr Simon Wo, General Manager of Jetour Holiday (China) Limited, has engaged in the travel business for over 30 years. He was elected to the Board at the Annual General Meeting 2011 and currently serves on the Outbound Committee.

Mr Wo told *The Voice* that with the industry's regulatory system about to be revamped, which would bring about far-reaching changes to the operation of travel agents, he wished to join the Board of the TIC through election so as to take part in its various undertakings and contribute his efforts towards the reform process.

Mr Wo considered that setting up an independent body to monitor the tourism sector followed the general trend. Now that the public had expressed their support, the trade had to accept the change and the TIC should review its position. In his view, the TIC should, after transforming itself from a regulator into a trade organisation, unite various travel associations and bring their views to the new regulator's attention so as to increase its influence. It should also continue to negotiate with airlines and hotels for mutual benefits, and devote itself to upgrading the overall service quality of traders by taking charge of industry training and accreditation.



連任業界理事黃進達先生 Re-elected Trade Director Mr Jason Wong

黃進達先生是香港康泰旅行 社有限公司董事總經理,二 零零三年起從事旅遊業,二 零零九年當選為議會理事, 二零一一年連任。他現為議

會名譽司庫,以及會籍委員會、出外旅遊委員會、 人事及財務委員會、訓練委員會的委員。

黃先生表示,得到業界的認同,使他能繼續在 理事會服務,他非常高興。政府將改革旅遊業的監 管架構,而議會也須探究將來的角色,他因此希望 能夠參與其中,協助監管制度順利過渡。他相信議 會有能力應付新轉變,並會繼續發揮所長,例如推 動業界培訓和行業發展,尋求新的突破。

本刊問黃先生,新監管制度會否影響議會在業 界的地位,他認為議會將來或會協助政府執行監管 以外的職能,並且會加強商會的功能,幫助業界提 升競爭力。他相信即使制度有所改變,議會仍會得 到業者的認同和支持。 Mr Jason Wong is Director and General Manager of Hong Thai Travel Services Limited. Entering the travel industry in 2003, he became an elected Director on the TIC Board in 2009 and was re-elected in 2011. He is now the TIC's Honorary Treasurer, and a member of the Membership Committee, the Outbound Committee, the Staff and Finance Committee and the Training Committee.

Mr Wong was very glad that members approved of his work and let him continue to serve on the Board. Given that the regulatory regime for the tourism sector was about to be reformed and the TIC had to explore its future role, he wished to commit himself to ensuring a smooth transition period. He believed in the TIC's capability to cope with new changes and go from strength to strength in such areas as promoting training and development for the industry.

When asked whether the TIC's status in the industry would be affected with a new regulatory system in place, Mr Wong considered that the TIC would assist the Government in carrying out non-regulatory functions in the future and also enhance its role as a trade association to help traders to raise their competitiveness. He believed that the TIC would still have recognition and support from industry members even if the regulatory system had changed.



新任獨立理事王吉顯先生 New Independent Director Mr Peter Wong

王吉顯先生是執業律師,二 零一二年一月二十二日獲政 府委任為議會獨立理事。他 是香港工會聯合會常務理 事,也是運輸及房屋局上訴

委員會(房屋)的委員,以及保安局人事登記審裁處 的審裁員。

王先生表示,旅遊業對香港的經濟貢獻重大, 政府應大力發展香港成旅遊中心。他認為業界自律 監管一直行之有效,議會的業內和業外理事能互相 補足,平衡了各方利益。但行業蓬勃發展,從業員 因而增多,素質難免參差,現行制度已難再應付各 種複雜問題,監管制度也就需要改革,與時並進。

王先生認為,由法定機構監管旅遊業,加上 獨立上訴機制和新法例的配合,監管制度會更見完 善。政府既已表明新監管制度需要有業界的參與, 議會將來就可以擔當顧問,就監管政策方面提供專 業意見。 Mr Peter Wong is a solicitor and was appointed by the Government to the TIC Board as an Independent Director on 22 January 2012. He is a member of the Standing Executive Committee of the Hong Kong Federation of Trade Unions, a member of the Appeal Panel (Housing) of the Transport and Housing Bureau, and an adjudicator of the Registration of Persons Tribunal of the Security Bureau.

Mr Wong opined that the Government should actively promote Hong Kong as a travel hub given the huge economic benefits of tourism. The success of self-regulation was attributable to the complementary abilities of trade and non-trade directors of the TIC and the right balance struck between the interests of different sectors. However, as the industry thrived, the number of traders grew and their services varied, thus rendering the existing system less effective in tackling various complicated problems. Reforms had to be carried out to meet the changing needs.

In Mr Wong's view, the regulatory framework would become more successful after a statutory body, an independent appeal mechanism and a new ordinance were put in place for the tourism sector. As the Government had confirmed that trade participation was crucial in the new regulatory system, the TIC might act as an adviser in the future by offering professional advice on regulatory policies.



連任業界理事葉慶寧先生 Re-elected Trade Director Mr Freddy Yip

葉慶寧先生從事旅遊業四十 多年,他表示在同業的信任 和支持下,再次連任議會理 事。他說自己服務業界逾十 年,深知業者經營上的種種

問題。最近政府公佈旅遊業的改革方案,將成立旅 遊業監管局,這必定會對業界帶來深遠影響,他會 向當局爭取增加業界參與。待新一屆行政長官上任 後,他會向政府建議設立工商科技及旅遊局,以爭 取內地市場全面開放,並制定協助旅遊業界拓展市 場的措施。

此外,「十二五」規劃及《更緊密經貿關係的安 排》的各項政策相繼落實,「個人遊」的開放範圍穩 步擴大,葉先生因此深信,在中國的強大後盾支持 下,香港旅遊業將獲得更多商機,前景大有可為。

葉先生承諾會一如既往發揮監察作用,積極向 理事會反映意見,與同業齊心協力,為旅遊業創造 更好的營商環境。 A veteran with over 40 years of experience in travel business, Mr Freddy Yip stated that he was re-elected as a director of the TIC thanks to the trust and support of traders. Having served the industry for 10 years, he believed that he fully understood the difficulties faced by traders and the profound impact on the industry brought about by the Government's reform proposal to establish a new travel authority. He would strive to negotiate with the authorities for more trade participation under the new regulatory framework. After the swearing-in of the new Chief Executive, he would propose setting up a commerce, industry, technology and tourism bureau, which would fight for a fully open mainland market and formulate measures to help travel agents to enter new markets.

Additionally, now that the proposals in the Twelfth Five-Year Plan and the Closer Economic Partnership Arrangement were carried out in stages and the Individual Visit Scheme was steadily expanded, Mr Yip believed that the travel trade would be offered more business opportunities and have a bright prospect under the auspices of the Central Government.

Mr Yip pledged to play a supervisory role as usual and actively express his views to the Board. He would work with traders to create a better business environment for the travel industry.



連任業界理事姚思榮先生 Re-elected Trade Director Mr Yiu Si Wing

姚思榮先生是香港中旅港澳 遊管理有限公司董事,二零 零七年當選為議會理事,二 零一一年第二度連任,現任 議會副主席,出外旅遊委員

會召集人,以及修章委員會、管治委員會、人事及 財務委員會的委員。

政府決定改革旅遊業的監管制度,姚先生表示,議會過去做了大量工作,平衡了業界和消費者 的利益,參與其中的會員付出了不少心血。但社會 既有轉變,就需要有更具公信力的機構執行監管職 能,這是大勢所趨,業者應抱正面的態度,並適應 新轉變。

姚先生表示,議會在新監管架構下將擔當甚麼 角色,還需要一些時間去探討。他認為,議會未來 應加強發揮商會的功能,代表業界爭取利益,為業 者提供更多支援。他會多與政府和會員溝通,聆聽 他們的意見,以找出議會日後的發展方向。 MrYiu Si Wing is Director of China Travel (HK & Macau Tour) Management Hong Kong Limited. He was first elected to the TIC Board in 2007 and was re-elected for the second time in 2011. He is now TIC Deputy Chairman, Convenor of the Outbound Committee, and a member of the Constitution/By-law Committee, the Governance Committee and the Staff and Finance Committee.

Regarding the Government's decision to reform the regulatory regime of the tourism sector, Mr Yiu was of the view that the TIC and the members actively involved in it had done much work in looking after the interests of traders and consumers alike. However, as society changed, there were calls for an institution with higher credibility to be charged with regulatory duties. Traders should be positive about and adaptive to future changes.

Mr Yiu remarked that the TIC needed some time to decide on its future role under the new regulatory regime. He thought that it should enhance its functions as a trade association in the future, fight for the interests of the industry and provide more support for traders. He would communicate with government officials and members more frequently and listen to their views in order to map out the future direction of the TIC.

二零一一至一二年度理事會 Board of Directors 2011/2012

| | 胡兆英先生 MH | Chairman: | Mr Michael Wu MH |
|------|-----------------------------|---------------------|--|
| 副主席: | 徐王美倫女士、姚思榮先生 | Deputy Chairmen: | Mrs Gianna Hsu and MrYiu Si Wing |
| 名譽秘書 | :馬豪輝先生* SBS, JP | Honorary Secretary: | Mr Ma Ho Fai* <i>SBS, JP</i> |
| 名譽司庫 | : 黃進達先生 | Honorary Treasurer: | Mr Jason Wong |
| 理事: | 陳黃穗女士* BBS, JP、周雪鳳女士*、胡 | Directors: | Mrs Pamela Chan [*] BBS, JP, Ms Dilys Chau [*] , |
| | 建名先生、馮炳煇先生、解存金先生MH、 | | Mr Charlie Foo, Mr Michael Fung, |
| | 姜作工先生、李振庭先生、李金漢教 | | Mr C K Kai MH, Mr Ginger Keung, |
| | 授*、梁志群先生『、梁富華先生*BBS, MH, P、 | | Mr Alex Lee, Prof. Lee Kam Hon*, |
| | 梁家駒先生*、梁耀霖先生、李國英先 | | Mr Andrew Leung P, Mr Leung Fu Wah* BBS, MH, JP, |
| | 生*BBS,MH,P、廖長江先生*P、盧輝華先 | | Mr Johnny K K Leung [*] , Mr Paul Leung, |
| | 生、馬逢國先生* SBS, JP、馬煜文先生、 | | Mr Li Kwok Ying* BBS, MH, JP, Mr Martin Liao* JP, |
| | 吳熹安先生、薛迪生先生*、謝淦廷先 | | Mr Larry Lo, Mr Ma Fung Kwok* <i>sbs. JP</i> , |
| | 生、胡宇緯先生、王吉顯先生*、楊傳 | | Mr Martin Ma, Mr Ng Hi On, |
| | 亮先生*BBS, P、葉慶寧先生 | | Mr Raymond Sit*, Mr Ricky Tse, Mr Simon Wo, |
| | | | Mr Peter Wong*, Mr Charles Yang* BBS, JP and |
| | | | Mr Freddy Yip |
| | | | · · |

二零一一至一二年度上訴委員會及各委員會

Appeal Board and committees for 2011/2012

| 上訴委員會 | Appeal Board | |
|---|--|--|
| 職責: 處理對購物事宜委員會、規條委員會、 消費者關係委員會、會籍委員會、導遊 及領隊審核委員會所作決定而提出的上 訴 業界委員:理事會內的屬會代表和選舉產生理事 獨立委員*:陳章明教授 BBS, P、陳顏文玲女士、陳建 | Terms of reference: | To hear appeals lodged against decisions of the Committee on Shopping-related Prac- tices, the Compliance Committee, the Con- sumer Relations Committee, the Membership Committee and the Tourist Guide and Tour Escort Deliberation Committee |
| 強醫生 P、周莉莉小姐、許照中先生 P、 葉劉淑儀議員 GBS, P、郭琳廣先生 BBS, P、 | Trade members: | Association Members' representatives on the TIC Board and Elected Directors |
| 麥美娟女士 №、蘇麗珍女士 MH、余國權 先生 | Independent member | s*: Prof. Alfred Chan ^{BBS, JP} , Mrs Edith Ngan Chan, Dr Eugene Chan ^{JP} , Miss Lily Chow, Mr Stephen Hui ^{JP} , The Hon Mrs Regina Ip ^{GBS, JP} , Mr Larry Kwok ^{BBS, JP} , Ms Alice Mak ^{JP} , Ms So Lai Chun ^{MH} and Mr Harry Yu |
| 購物事宜委員會 | Committee on Shopping-related Practices | |
| 職責: 處理登記店舖涉嫌違反承諾的個案 召集人: 薛迪生先生* 副召集人:馮炳煇先生 委員: 陳陸安先生、陳永佳先生*、鄭津先 生、張細恩先生*、洪宏道先生*、解存 金先生MH、羅祥國博士*、雷詠閒女士*、 戴卓賢先生*、謝永齡博士*、湯麟華先 生、葉慶寧先生 | Terms of reference: Convenor: Deputy Convenor: Members: | To handle cases in which registered shops are suspected of breaching their pledges Mr Raymond Sit* Mr Michael Fung Mr Simon Chan, Mr Chan Wing Kai*, Mr Cheng Chun, Mr SY Cheung*, Mr Anthony Hung*, Mr C K Kai ^{MH} , Dr Law Cheung Kwok*, Ms Daisy Lui*, |

當然委員:梁紫盈女士*

Mr Spencer Tai*, Dr John Tse*, Mr Warren Tong and Mr Freddy Yip

Ms Almaz Leung*

規條委員會

職責: 處分違反議會規例的會員、領隊、導遊

召集人: 梁家駒先生*

副召集人:解存金先生MH、馬豪輝先生*SBS, P

- 委員: 周雪鳳女士*、朱樂生先生*、洪宏道先 生*、林乾禮先生**p*、羅祥國博士*、李金 漢教授*、梁富華先生**BBS,MH.p*、廖長江先 生**p*、盧輝華先生、馬逢國先生**SBS,p*、馬 煜文先生、麥磊明博士*、吳熹安先生、薛 迪生先生*、王吉顯先生*、楊傳亮先 生**BBS,p*
- 小組成員:委員會所有委員、劉啟明先生(候補:張 樂女士)、湯劍生先生(候補:周偉成先 生)、彭早敏女士(候補:許叔驤先生)、 謝潤生先生(候補:黃奕亮先生)、余莉 華女士(候補:余瑞輝先生)

修章委員會

職責: 研究議會及各屬會的會章,並提出建議 召集人: 馬豪輝先生**sbs*,*p*

副召集人:梁志群先生 //

委員: 張玿于女士*、朱樂生先生*、何栢霆先 生 P、徐王美倫女士、洪宏道先生*、李 金漢教授*、馬逢國先生* SBS, P、薛迪生 先生*、譚光舜先生、湯麟華先生、蔡大 維先生*、黃德偉先生*、胡兆英先生 MH、 姚思榮先生、袁家齊先生

Compliance Committee

| Terms of reference: | To take disciplinary action against members, | |
|---------------------|--|--|
| | tour escorts and tourist guides for violating | |
| | the TIC's regulations | |
| Convenor: | Mr Johnny K K Leung* | |
| Deputy Convenors: | Mr C K Kai MH and Mr Ma Ho Fai* SBS, JP | |
| Members: | Ms Dilys Chau*, Mr Antonio Chu*, | |
| | Mr Anthony Hung*, Mr Lam Kin Lai* P, | |
| | Dr Law Cheung Kwok*, Prof. Lee Kam Hon*, | |
| | Mr Leung Fu Wah* BBS, MH, JP, Mr Martin Liao* JP, | |
| | Mr Larry Lo, Mr Ma Fung Kwok* ^{SBS, JP} , | |
| | Mr Martin Ma, Dr Barry Mak*, Mr Ng Hi On, | |
| | Mr Raymond Sit*, Mr Peter Wong* and | |
| | Mr Charles Yang* BBS, JP | |
| Panel members: | All members of the Committee, Mr Lau Kai | |
| | Ming (Alternate: Ms Zhang Le), MrTong Kim | |
| | Sang (Alternate: Mr Chow Wai Shing), | |
| | Ms Priscilla Poon (Alternate: Mr Hui Shuk | |
| | Sheung), Mr Tse Yun Sang (Alternate: | |
| | Mr Huang Yi Liang) and Ms Ann Yu (Alternate: | |
| | MrYu Shui Fai) | |
| | | |

Constitution/By-law Committee

| Terms of reference: | To study and make recommendations on the | |
|---------------------|---|--|
| | M&As of the TIC and its Association Members | |
| Convenor: | Mr Ma Ho Fai* <i>sbs, jp</i> | |
| Deputy Convenor: | Mr Andrew Leung ^{JP} | |
| Members: | Ms Jasminia K Cheung*, Mr Antonio Chu*, | |
| | Mr Ronnie Ho JP, Mrs Gianna Hsu, | |
| | Mr Anthony Hung*, Prof. Lee Kam Hon*, | |
| | Mr Ma Fung Kwok* SBS, JP, Mr Raymond Sit*, | |
| | Mr Tommy Tam, Mr Warren Tong, | |
| | Mr David Tsoi*, Mr Alvin Wong*, | |
| | Mr Michael Wu MH, Mr Yiu Si Wing and | |
| | Mr Ronnie Yuen | |

消費者關係委員會

職責: 協助處理消費者對旅行社的投訴

召集人: 陳黃穗女士*BBS, JP

副召集人:姜作工先生、李國英先生*BBS, MH, P

委員: 陳小冰女士、周大偉先生、周錦標先生、 蔡得大先生、周潔冰博士*MH、鍾志勤先 生、方競生先生*、高錦祥先生*BBS_MH、 江宜蒨女士*、賴萬德先生*、林翠蓮 女士*、林湃先生*、李嘉騏先生、凌 錦文先生、廖健昇先生*、吳文廣先 生、潘建樹先生、蔡大維先生*、溫艾 狄女士*

Consumer Relations Committee

| Terms of reference: | To assist in handling complaints filed by con- | |
|---------------------|---|--|
| | sumers against travel agents | |
| Convenor: | Mrs Pamela Chan* BBS, JP | |
| Deputy Convenors: | Mr Ginger Keung and Mr Li Kwok Ying* BBS, MH, JP | |
| Members: | Ms Joyce Chan, Mr David Chau, | |
| | Mr Chau Kam Piu, Mr Choi Tak Tai, | |
| | Dr Jennifer Chow [*] MH, Mr Teddy Chung, | |
| | Mr Quentin Fong*, Mr Ko Kam Cheung* BBS, MH, | |
| | Ms Jenny Kong*, Mr Joe Lai*, Ms Alice Lam*, | |
| | Mr Nelson Lam*, Mr Johnny Lee, | |
| | Mr Ling Kam Man, Mr Alex Liu*, | |
| | Mr George Ng, Mr Joseph Poon, | |
| | Mr David Tsoi* and Ms Alice Wan* | |
| | | |

理事選舉投訴委員會

- 職責: 處理與議會理事選舉有關的投訴
- 召集人: 馬豪輝先生*SBS, P
- 委員: 周雪鳳女士*、梁富華先生*BBS, MH, P、李 國英先生*BBS, MH, P、楊傳亮先生*BBS, P

選舉事務委員會

職責: 研究及檢討與議會選舉有關的事宜,並 向理事會提出建議

- 召集人: 馬逢國先生*SBS, JP
- 委員: 陳黃穗女士* BBS, IP、周陳文琬女士*、朱 樂生先生*、徐王美倫女士、解存金先 生 MH、林健雄先生*、梁志群先生 IP、 梁家駒先生*、凌錦文先生、薛迪生先 生*、蔡大維先生*

管治委員會

- 職責: 檢討議會的運作,並留意各方可能不時 對議會所作的檢討
- 召集人: 胡兆英先生 MH
- 委員: 陳黃穗女士*BBS, p、周雪鳳女士*、徐王美 倫女士、解存金先生 MH、姜作工先生、 梁志群先生 p、梁富華先生*BBS, MH, p、梁家 駒先生*、梁耀霖先生、盧輝華先生、馬逢 國先生* SBS, p、馬豪輝先生* SBS, p、馬煜文 先生、薛迪生先生*、姚思榮先生
- 當然委員:陳慧欣女士*

來港旅遊委員會

職責: 與政府部門聯絡,商議入境交通及來港 團運作事宜

召集人: 梁耀霖先生

- 委員: 陳京輝先生、張健明先生、張瑞芳先 生、趙逸舟先生、蔡百泰先生MH、葉定 國先生*、龔清爽先生、郭志傑先生*、 林和忠先生、林乾禮先生*P、羅遠平先 生、梁籌庭先生、梁富華先生*BBS.MH.P、 陸達明先生、莫國業先生、洗佩芳女 士、宋衛民先生、曾錫耀先生、黃雅麗 女士、王維永先生、葉子城先生
- 當然委員:梁紫盈女士*

Directors' Election Complaint Committee

| Terms of reference: | To handle complaints concerning TIC Direc- |
|---------------------|---|
| | tors' elections |
| Convenor: | Mr Ma Ho Fai* <i>SBS, JP</i> |
| Members: | Ms Dilys Chau*, Mr Leung Fu Wah* BBS, MH, JP, |
| | Mr Li Kwok Ying* ^{BBS, MH, JP} and |
| | Mr Charles Yang* BBS, JP |
| | |

Electoral Affairs Committee

| Terms of reference: | To study and review matters concerning TIC elec- | |
|---------------------|--|--|
| | tions and make recommendations to the Board | |
| Convenor: | Mr Ma Fung Kwok* sbs, jp | |
| Members: | Mrs Pamela Chan* BBS, JP, Mrs Grace Chow*, | |
| | Mr Antonio Chu*, Mrs Gianna Hsu, | |
| | Mr C K Kai MH, Mr Patrick Lam*, | |
| | Mr Andrew Leung P, Mr Johnny K K Leung*, | |
| | Mr Ling Kam Man, Mr Raymond Sit* and | |
| | Mr David Tsoi* | |

Governance Committee

| Terms of reference: | To review the operation of the TIC and to keep |
|---------------------|--|
| | in view any review(s) of the TIC that may be |
| | conducted from time to time |
| Convenor: | Mr Michael Wu ^{MH} |
| Members: | Mrs Pamela Chan [*] BBS, JP, Ms Dilys Chau [*] , |
| | Mrs Gianna Hsu, Mr C K Kai MH, |
| | Mr Ginger Keung, Mr Andrew Leung P, |
| | Mr Leung Fu Wah* ^{BBS, MH, JP} , |
| | Mr Johnny K K Leung*, Mr Paul Leung, |
| | Mr Larry Lo, Mr Ma Fung Kwok* ^{SBS, JP} , |
| | Mr Ma Ho Fai* SBS, JP, Mr Martin Ma, |
| | Mr Raymond Sit* and Mr Yiu Si Wing |
| Ex-Officio Member: | Miss Ann Chan* |

Inbound Committee

| To liaise with government departments con- |
|---|
| cerning inbound traffic and tour operation |
| Mr Paul Leung |
| Mr Roland Chan, Mr Ken Chang, |
| Mr Cheung Sui Fong, Mr Cary Chiu, |
| Mr Choi Pat Tai MH, Mr Rockie Ip*, Mr C S |
| Kung, Mr Patrick Kwok*, Mr Herman Lam, |
| Mr Lam Kin Lai* P, Mr Law Yuen Ping, |
| Mr Leung Chau Ting, Mr Leung Fu Wah* BBS, MH, JP, |
| Mr David Luk, Mr Curry Mok, Ms Daisie Sin, |
| Mr Peter Sung, Mr Edmund Tsang, |
| Ms Josephine Wong, Mr Wing Wong and |
| Mr Steve Yip |
| Ms Almaz Leung* |
| |

內地來港旅行團事務委員會

- 制訂措施以規管內地來港旅行團的經營 職責: 方式
- 召集人: 徐王美倫女士
- 委員: 陳偉泉先生、陳志光先生*、崔錦銘先 生、何鎮東先生、解存金先生MH、金晉弘 先生、郭志傑先生*、鄺國威先生*MH、 布立偉先生、孫華女士、施錦超女士、 谢思明博士*、黄兆謙女士、吳巧凌女 土、袁徐江先生
- 當然委員:梁紫盈女士*、梁家駒先生*

會籍委員會

- 職責: 審批與議會會籍有關的申請
- 召集人: 解存金先生 MH

出外旅遊委員會

委員: 白嘉民先生(候補:盧輝華先生)、周陳 文琬女士*、胡建名先生(候補:張瑞芳 先生)、林洋鋐先生*、李志雲先生*、梁 富華先生*BBS, MH, IP、馬逢國先生*SBS, IP、 麥業成先生*、魏華克先生(候補:陳立 志先生)、薛迪生先生*、戴卓賢先生*、 曾志堅先生(候補:李振庭先生)、謝淦 廷先生(候補:侯叔祺先生 BBS)、黄君雅 先生(候補:戴潤林先生)、黃進達先生 (候補:馬慧玲女士)、王余先生

Mainland China Inbound Tour Affairs Committee

| Terms of reference: | To formulate measures to regulate the opera- | |
|---------------------|--|--|
| | tion of inbound tours from mainland China | |
| Convenor: | Mrs Gianna Hsu | |
| Members: | Mr Chan Wai Chuen, Mr William Chan*, | |
| | Mr Peter Chui, Mr Ho Chun Tung, | |
| | Mr C K Kai MH, Mr Ken Kam, | |
| | Mr Patrick Kwok*, Mr Kwong Kwok Wai* MH, | |
| | Mr Po Lap Wai, Ms Ada Sun, Ms Yuki Sze, | |
| | Dr Tony Tse*, Ms Wong Siu Him, Ms Gloria Wu | |
| | and Mr Yuen Tsui Kong | |
| Ex-Officio Members: | Ms Almaz Leung* and Mr Johnny K K Leung* | |

Membership Committee

| Terms of reference: | To consider and approve TIC membership ap- |
|---------------------|---|
| | plications |
| Convenor: | Mr C K Kai ^{MH} |
| Members: | Mr Francis Bagaman (Alternate: Mr Larry Lo), |
| | Mrs Grace Chow*, Mr Charlie Foo (Alternate: |
| | Mr Cheung Sui Fong), Mr Kenneth Lam*, |
| | Mr Harry Lee*, Mr Leung Fu Wah* BBS, MH, JP, |
| | Mr Ma Fung Kwok* <i>sbs, JP</i> , Mr Johnny Mak*, |
| | Mr Ngai Wah Hak (Alternate: Mr Chan Lup Chi), |
| | Mr Raymond Sit*, Mr Spencer Tai*, |
| | Mr Kenny Tsang (Alternate: Mr Alex Lee), |
| | Mr Ricky Tse (Alternate: Mr Simon Hau ^{BBS}), |
| | Mr Ivor Wong (Alternate: MrY L Tai), |
| | Mr Jason Wong (Alternate: Ms Eliza Ma) and |
| | Mr Simon Wong |
| | |

Outbound Committee

| 職責: 召集人: | 向理事會建議一切與外遊業有關的事務 她 田 然 生 生 | Terms of reference: | To make recommendations to the Board on all |
|-------------|--------------------------------|---------------------|--|
| | 姚思榮先生 | 6 | matters relating to the outbound travel industry |
| | :馮炳煇先生 | Convenor: | MrYiu Si Wing |
| 委員: | 陳焯豪先生、陳錦全先生、陳寶華先 | Deputy Convenor: | Mr Michael Fung |
| | 生、周錦標先生、張淑雯女士、張少昌 | Members: | Mr Chan Cheuk Ho, Mr Denny Chan, |
| | 先生、趙志高先生、江伯昌先生、關啓 | | Mr Stephen Chan, Mr Chau Kam Piu, |
| | 球先生、李振庭先生、梁港蘭女士、梁 | | Ms Dannia Cheung, Mr Sedgewick Cheung, |
| | 為濂先生、李彥霖先生、吳文廣先生、 | | Mr Jacky Chiu, Mr Peter Kong, |
| | 吴道榮先生、蘇子楊先生、胡宇緯先 | | Mr Kwan Kai Kow, Mr Alex Lee, |
| | 生、黄炳生先生、黄進達先生、王志傑 | | Ms Lanny Leung, Mr William Leung, |
| | 先生、胡雪君女士、袁振寧先生、翁怡 | | MrVincent Li, Mr George Ng, |
| | 輝先生 | | Mr Raymond Ng, Mr Johnny So, Mr Simon Wo, |
| 當然委員 | :梁紫盈女士* | | Mr Jackson Wong, Mr Jason Wong, |
| | | | Mr Raymond Wong, Ms Carmen Wu, |
| | | | Mr C N Yuen and Mr Berry Yung |
| | | Ex-Officio Member: | Ms Almaz Leung* |

公共關係委員會

職責: 促進與各地旅遊機構的合作,加強會員 和公眾對議會的認識

Public Relations Committee

| Terms of reference: | To promote cooperation with tourism organisa | |
|---------------------|--|--|
| | tions in various places, and to enhance mem- | |

- 召集人: 馬煜文先生
- 副召集人:梁耀霖先生
- 委員: 陳冠明先生、陳寶華先生、鄭景明先 生、鄭玉玲女士、張有光先生、蔡瑩貞 女士、周國良先生、胡建名先生、郭杰 慧女士、梁天龍先生、梁偉強先生、梁 志新先生、聶建成先生、盧萬雷先生、 馬慧玲女士、吳熹安先生、吳欏藝先 生、曾志萍女士、曾志堅先生、黃炳生 先生、王民浩先生、邱永康先生、楊結 強先生

出版委員會

- 職責: 監督出版《議會季刊》
- 召集人: 姜作工先生
- 委員: 陳淑君女士、陳冠明先生、鄭玉玲女 士、傅仕偉先生、許書漢先生、解存金 先生 MH、李汝大先生、李金漢教授*、 梁嘉妍女士、利偉強先生、李佩鑫先 生、馬培民先生、吳世榮先生、譚國新 先生、曾錫耀先生、黃漢樑先生、王炳 良先生、黃照康先生、楊愛群女士、楊 善平先生
- 當然委員: 胡兆英先生 MH

人事及財務委員會

- 職責: 審議、制訂財政預算,並制訂議會的人 力資源政策
- 召集人: 周雪鳳女士*
- 副召集人:馬豪輝先生*SBS, P
- 委員: 徐王美倫女士、梁家駒先生*、薛迪生 先生*、黃進達先生、胡兆英先生^{MH}、 姚思榮先生

票務委員會

- 職責: 處理有關票務代理商運作的事宜
- 召集人: 盧輝華先生
- 委員: 白嘉民先生、陳建鵬先生、張富文先 生、張少昌先生、何麗美女士、韓慕貞 女士、劉顯華先生、梁志群先生 P、梁 國興先生、梁偉強先生、梁為濂先生、 盧汝就先生、陸張佩麗女士、文龔慧玲 女士、吳財喜先生、吳欏藝先生、伍少 玲女士、沈朝生先生、蕭偉茵女士、黃 子榮先生、王渭濱先生、邱永康先生、 袁友明先生、袁仲文先生

Convenor: Deputy Convenor: Members: bers' and the public's understanding of the TIC
Mr Martin Ma
Mr Paul Leung
Mr Jonathan Chan, Mr Stephen Chan,
Mr Cheng King Ming, Ms Cheng Yuk Ling,
Mr Albert Cheung, Ms Gloria Choi,
Mr Joey Chow, Mr Charlie Foo, Ms Rita Kwok,
Mr David Leung, Mr Gary Leung,
Mr Norman Leung, Mr Anthony Lip,
Mr Manuel Lo, Ms Eliza Ma, Mr Ng Hi On,
Mr Roy Ng, Ms Grace Tsang, Mr Kenny Tsang,
Mr Jackson Wong, Mr Stephen Wong,
Mr Isaac Yau and Mr Peter Yeung

Publication Committee

| Terms of reference: | To oversee the publication of The Voice of TIC |
|---------------------|--|
| Convenor: | Mr Ginger Keung |
| Members: | Ms Janet Chan, Mr Jonathan Chan, |
| | Ms Cheng Yuk Ling, Mr Raymond Fu, |
| | Mr Lester Hui, Mr C K Kai ^{MH} , |
| | Mr Desmond Lee, Prof. Lee Kam Hon*, |
| | Ms Rosanna Leung, Mr Alcuin Li, |
| | Mr Li Pui Hum, Mr Ma Pei Min, |
| | Mr Ng Sai Wing, Mr John Tam, |
| | Mr Edmund Tsang, Mr Wong Hon Leung, |
| | Mr Ricky Wong, Mr Sunny Wong, |
| | Ms Yeung Oi Kwan and Mr Spy Yeung |
| Ex-Officio Member: | Mr Michael Wu MH |

Staff and Finance Committee

| Terms of reference: | To prepare and review budgets, and to formu- |
|---------------------|--|
| | late human resources policy of the TIC |
| Convenor: | Ms Dilys Chau* |
| Deputy Convenor: | Mr Ma Ho Fai* <i>SBS, JP</i> |
| Members: | Mrs Gianna Hsu, Mr Johnny K K Leung*, |
| | Mr Raymond Sit*, Mr Jason Wong, |
| | Mr Michael Wu MH and Mr Yiu Si Wing |

Ticketing Committee

| Terms of reference: | To handle all matters in relation to the opera- |
|---------------------|---|
| | tion of ticketing agents |
| Convenor: | Mr Larry Lo |
| Members: | Mr Francis Bagaman, Mr Daniel Chan, |
| | Mr Danny Cheung, Mr Sedgewick Cheung, |
| | Ms Barbara Ho, Ms Pauline Hon, Mr David Lau, |
| | Mr Andrew Leung ^{JP} , Mr Fred Leung, |
| | Mr Gary Leung, Mr William Leung, Mr Cos Lo, |
| | Mrs Angela Luk, Mrs Stella Man, Mr Ken Ng, |
| | Mr Roy Ng, Ms Signoree Ng, Mr Jason Shum, |
| | Ms Tara Siu, Mr Jonathan Wong, |
| | Mr Martin Wong, Mr Isaac Yau, |
| | Mr Anderson Yuen and Mr Yuen Chung Man |
| | |

導游及領隊審核委員會

Tourist Guide and Tour Escort Deliberation Committee

| 職責: | 處理需要特別考慮的導遊證 / 領隊證申 請或續證申請,以及處理持證人涉嫌作 出虛假聲明、曾被裁定犯有刑事罪行等 特定情況的個案 | Terms of reference: | To consider Tourist Guide Pass / Tour Escort Pass applications or renewal applications that require special deliberation, and to handle cases where Pass holders are suspected to be |
|------|--|---------------------|---|
| 召集人: | 梁富華先生*BBS, MH, JP | | involved in such specified situations as making |
| 副召集人 | :梁志群先生』P、楊傳亮先生*BBS, JP | | false statements and having been convicted of |
| 委員: | 陳嘉輝先生、張玿于女士*、周幗英先 | | a criminal offence |
| | 生*、奚鴻泉先生*、官挺山先生*、鄺 | Convenor: | Mr Leung Fu Wah* BBS, MH, JP |
| | 國威先生* MH、林乾禮先生* IP、林健 | Deputy Convenors: | Mr Andrew Leung JP and Mr Charles Yang * BBS, JP |
| | 雄先生*、林逸濠先生(候補:湯劍生先 | Members: | Mr Eric Chan, Ms Jasminia K Cheung*, |
| | 生)、劉啓明先生(候補:梁啓泰先生)、 | | Mr Chow Kwok Ying*, Mr Barry Kai*, |
| | 羅敏兒女士、李金漢教授*、陸翠茵女 | | Mr Koon Ting Shan*, Mr Kwong Kwok Wai* MH, |
| | 士(候補:許叔驤先生)、吳立人先生、 | | Mr Lam Kin Lai* P, Mr Patrick Lam*, |
| | 謝潤生先生(候補:黃奕亮先生)、王吉 | | Mr Lam Yat Ho (Alternate: Mr Tong Kim Sang), |
| | 顯先生*、余莉華女士(候補:余瑞輝先 | | Mr Lau Kai Ming (Alternate: Mr Leung Kai Tai), |
| | 生) | | Ms Lolanda Law, Prof. Lee Kam Hon*, |
| | | | Ms Luk Chui Yan (Alternate: Mr Chris Hui), |

訓練委員會

(*業外人士)

職責: 為旅行社職員舉辦各類培訓課程 召集人: 梁志群先生』 委員: 陳桂芬女士、陳錦全先生、陳京輝先 生、張健明先生、張玿于女士*、戚寶 儀女士*、周素名女士*、朱樂生先生*、 鍾詠龍先生、方培城先生*、劉展強先 生、羅敏兒女士、李金漢教授*、梁嘉 榮先生、盧輝華先生、陸志強先生、吳 東楠先生、彭騁國先生、黃進達先生、 王榮才先生、王余先生、王維永先生、 袁麗鳳女士、薛衞國先生

| | Terms of reference: | To organise training courses for agency staff |
|---|---------------------|---|
| | Convenor: | Mr Andrew Leung ^{JP} |
| 虍 | Members: | Ms Brenda Chan, Mr Denny Chan, Mr Roland |
| 竇 | | Chan, Mr Ken Chang, Ms Jasminia K Cheung*, |
| • | | Ms Colleen Chik*, Ms Billie Chow*, |
| 虍 | | Mr Antonio Chu*, Mr Calvin Chung, |
| 嘉 | | Mr Paul Fong*, Mr Brandon Lau, |
| 吳 | | Ms Lolanda Law, Prof. Lee Kam Hon*, |
| ` | | Mr Kristian Leung, Mr Larry Lo, |
| • | | Mr Luk Chi Keung, Mr Tony Ng, |
| | | Mr Samson Pang, Mr Jason Wong, |
| | | Mr Norman Wong, Mr Simon Wong, |
| | | Mr Wing Wong, Ms Linda Yuen and |
| | | Mr Ricky Zee |
| | | |

Mr Ng Lap Yan, Mr Tse Yun Sang (Alternate: Mr HuangYi Liang), Mr Peter Wong* and Ms Ann Yu (Alternate: Mr Yu Shui Fai)

(*Non-trade members)

Training Committee

獨立理事鄧桂能先生卸任 Independent Director Mr Tang Kwai Nang retired

鄧桂能先生二零零八年一月獲政府委任為議會獨立 理事,於二零一二年一月二十二日卸任。服務議會 四年期間,鄧先生曾擔任策劃與發展委員會的召集 人,以及多個委員會的委員。議會衷心感謝鄧先生 對議會的貢獻,特別是在他指導下,策劃與發展委 員會做了多項研究,對旅遊業制訂長遠的發展策略 大有幫助。

Mr Tang Kwai Nang was appointed as an Independent Director on the TIC Board in January 2008 and retired on 22 January 2012. During his four years' service with the TIC, Mr Tang had served as Convenor on the Planning and Development Committee and as a member on several committees. The TIC is deeply indebted to Mr Tang for his contribution, especially the various researches conducted by the Planning and Development Committee under his guidance, which was a great help for the trade to formulate long-term development strategies.

Council Bulletin 議會簡報

議會考核地質公園導賞員 Geopark guide qualifying examination

為了提高地質公園導賞員的水平,議會二零一一年 三月設立了「地質公園導賞員核證制度」,地質公 園導賞員參加議會的課程並通過考試後,就可申請 由議會發出的「認可地質公園導賞員證」。

議會去年底開辦了一次十五小時的「認可地質 公園導賞員培訓課程」,共有十六人報讀;今年三月 舉辦了首次「認可地質公園導賞員資格檢定考試」, 考試分「模擬實地解説」和「實地解説」兩部份,各 佔一小時。是次考試共有十三人參加,四人及格。 關於「認可地質公園導賞員」培訓課程及考試的詳 情,請致電2807-1199向議會行業培訓部查詢。 To upgrade the quality of geopark tourist guides, the TIC set up the Geopark Guide Accreditation System in March 2011, whereby geopark



▲ 地質公園導賞員參加實地解説考試。 Geopark guides give an on-site presentation at the examination.

guides can apply for the Accredited Geopark Guide (A2G) Pass after taking a training course and passing an examination held by the TIC.

A total of 16 geopark guides enrolled on the 15-hour A2G Training Course at the end of last year. The first A2G qualifying examination was held in March this year, which consisted of a simulated practical examination and an on-site presentation, each lasting one hour. Four of the 13 candidates have passed the examination. For details about the A2G Training Course and the qualifying examination, please contact the TIC Industry Training Department on 2807-1199.

理事訪問馬尼拉 Delegation to Manila

議會五名理事和總幹事應 菲律賓旅遊部邀請,於二零 一二年三月十四日前赴馬尼拉 訪問兩天,以瞭解當地已實施 的保障遊客措施。訪問團與當 地旅遊官員及警方會面,得悉 多個主要旅遊區已派駐旅遊警 察巡邏,而旅遊部也於這些地 區設立遊客支援中心。訪問團 此行並獲安排於市內遊覽。



▲ 議會訪問團與馬尼拉黎刹公園的旅遊警察合照。 The TIC delegation with tourist police at Rizal Park, Manila.

At the invitation of the Philippine Department of Tourism, five directors and the Executive Director of the TIC paid a two-day visit to Manila on 14 March 2012 to update themselves on the measures taken to protect tourist safety. The delegation met local tourism officials and police officers and noted that tourist police had already been posted in various major tourist areas, where Tourist Assistance Centres had also been set up. A city tour was arranged during the trip.

永盛旅遊被暫停會籍一年 Membership of Win's Travel suspended for one year

永盛旅遊有限公司因違反《議會會員一般作業守 則》第2(1)(a)及2(1)(d)段,被議會規條委員會於二零 一零年六月十九日及二十一日的會議上施以終止議 會會籍的處分。永盛旅遊提出上訴,議會上訴委 員會於二零一零年九月六日及二十二日、二零一一 年三月三日處理個案,決定把處分改為暫停會籍一 年。永盛旅遊再向旅行代理商註冊主任上訴,聆訊 於二零一一年十一月二十四日舉行,註冊主任於二 零一二年三月二十一日決定,維持暫停該旅行社的 議會會籍一年的處分。永盛旅遊的議會會籍已於二 零一二年三月二十三日暫停。

The TIC Compliance Committee decided at its meetings held on 19 and 21 June 2010 to terminate the TIC membership of Win's Travel Agency Limited for having breached paragraphs 2(1)(a) and 2(1)(d) of the General Code of Conduct for TIC Members. Win's Travel lodged an appeal with the TIC Appeal Board, which decided to change the penalty to suspension of membership for one year after deliberating the case at three meetings held on 6 and 22 September 2010 and 3 March 2011. The agent then appealed to the Registrar of Travel Agents, who held a hearing on 24 November 2011 and handed down his decision on 21 March 2012 that the penalty of suspending the agent's TIC membership for one year was upheld. The TIC membership of Win's Travel was suspended on 23 March 2012.