Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

-	October 2008 / October 2007	HK\$2,276,000 / 2,770,000	-18%
-	Jan - Oct 2008 / Jan - Oct 2007	HK\$26,136,000 / 26,621,000	-2%

Inbound arrivals

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-	Total arrivals in September 2008 / September 2007	2,194,840 / 2,120,835
	Difference:	+3.5%
-	Total arrivals in Jan - Sept 2008 / Jan - Sept 2007	21,768,811 / 20,363,764
	Difference:	+6.9%

- Arrivals from individual markets in September 2008:

No	. of visitors	Compared with	<u>Market</u>
		<u>2007</u>	share
Mainland China	1,249,545	+10%	56.9%
Taiwan	184,262	+2.2%	8.4%
Japan	120,706	+3.2%	5.5%
USA	79,123	-12.8%	3.6%

Arrivals from individual markets in Jan - Sept 2008:

	<u>No. of visitors</u>	Compared with <u>2007</u>	<u>Market</u> <u>share</u>
Mainland China	12 504 000	. 10. 50/	57 4 0/
Mainland China	a 12,504,098	+10.5%	57.4 %
Taiwan	1,697,299	+1.4%	7.8%
Japan	968,662	-0.8%	4.4%
USA	849,105	-2.9%	3.9%

Mainland inbound tour group registration

Octob	per 2008 / October 2007	3,899 / 3,6	514	+7.8%
Aug - Oct 2008 / Aug - Oct 2007 (Registration implemented from August 2007)				
		12,297 / 14	4,603	-15.8%
Jan - (Oct 2008	46,240		
<u>Air tio</u>	<u>cket sales</u>			
Total	billing:			
- (01 - 15 October 2008 01 - 15 October 2007 Difference:		HK\$ 670 HK\$ 736 -9%	
	January - 15 October 2008 January - 15 October 2007 Difference:			582 million 555 million
No. of	f transactions:			
- (01 - 15 October 2008 01 - 15 October 2007 Difference:		202,116 218,944 -7.7%	
-	January - 15 October 2008 January - 15 October 2007 Difference:		4,538,618 4,407,753 +3%	
<u>Complaints</u>				
Outbound travellers:				
	October 2008 / October 2007 Jan - Oct 2008 / Jan - Oct 2007	81 / 7 7 954 / 7		+2% +22.9%

Inbound travellers:

-	October 2008 / October 2007	18 / 6	+200%
		(ALL PRC / 4 PRC	1USA 1 CAN)

- Jan - Oct 2008 / Jan - Oct 2007 136 / 222 -39% (131 PRC 3 SEA 2 UK / 213 PRC 6 SEA 2 USA 1 CAN)

Enquiries

Outbound travellers:

-	October 2008 / October 2007	640 / 642	+0.4%
-	Jan - Oct 2008 / Jan - Oct 2007	8 393 / 5 967	40.6%

Inbound travellers:

-	October 2008 / October 2007	5 / 9	-44%
	(AL	L PRC / ALL PRC)	
-	Jan - Oct 2008 / Jan - Oct 2007	41 / 52	-21%
	(39 PRC 1 AUS	1 OTHS / 50 PRC 2	SEA)

Requests for assistance

Inbound travellers:

 October 2008 / October 2007 12 / 33 -64% (ALL PRC / 31 PRC 1SEA 1 OTHS)
Jan - Oct 2008 / Jan - Oct 2007 264 / 282 -6% (259 PRC 3 SEA 1 USA 1 OTHS / 273 PRC 6 SEA 3 OTHS)