

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

-	November 2008 / November 2007	HK\$1,961,000 / 2,860,000	-31.4%
-	Jan - Nov 2008 / Jan - Nov 2007	HK\$28,092,000 / 29,481,000	-4.7%

Inbound arrivals

(Source: HKTB)

-	Total arrivals in October 2008 / October 2007	2,532,740 / 2,568,040
	Difference:	-1.4%
-	Total arrivals in Jan - Oct 2008 / Jan - Oct 2007	24,301,551 / 22,931,804
	Difference:	+5.9%

- Arrivals from individual markets in October 2008:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2007</u>	<u>Market</u> <u>share</u>
Mainland China	1,373,910	+1.1%	54.2%
Taiwan	194,925	+5.4%	7.7%
Japan	107,116	+4.7%	4.2%
USA	109,082	-15.7%	4.3%

- Arrivals from individual markets in Jan - Oct 2008:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2007</u>	<u>Market</u> <u>share</u>
Mainland China	13,878,008	+9.5%	57.1 %
Taiwan	1,892,224	+1.8%	7.8%
Japan	1,075,778	-0.2%	4.4%
USA	958,187	-4.6%	3.9%

Mainland inbound tour group registration

November 2008 / November 2007	5,829 / 5,991	-2.8%
Aug - Nov 2008 / Aug - Nov 2007 (Registration implemented from August 2007)	18,126 / 20,594	-12%
Jan - Nov 2008	52,069	

Air ticket sales

(Source: IATA)

Total billing:

- 01 - 15 November 2008	HK\$ 698 million
- 01 - 15 November 2007	HK\$ 781 million
Difference:	-10.6%
- January - 15 November 2008	HK\$ 17,177 million
- January - 15 November 2007	HK\$ 16,095 million
Difference:	+6.7%

No. of transactions:

- 01 - 15 November 2008	205,200
- 01 - 15 November 2007	247,069
Difference:	-16.9%
- January - 15 November 2008	4,981,108
- January - 15 November 2007	4,901,953
Difference:	+1.6%

Complaints

Outbound travellers:

- November 2008 / November 2007	89 / 67	+32.8%
- Jan - Nov 2008 / Jan - Nov 2007	1,043 / 843	+23.7%

Inbound travellers:

- November 2008 / November 2007 18 / 8 +125.0%
(ALL PRC / ALL PRC)
- Jan - Nov 2008 / Jan - Nov 2007 154 / 230 -33.0%
(149 PRC 3 SEA 2 UK / 221 PRC 6 SEA 2 USA 1 CAN)

Enquiries

Outbound travellers:

- November 2008 / November 2007 885 / 548 +61.4%
- Jan - Nov 2008 / Jan - Nov 2007 9,278 / 6,515 +42.4%

Inbound travellers:

- November 2008 / November 2007 4 / 3 +33.3%
(3 PRC 1 USA / ALL PRC)
- Jan - Nov 2008 / Jan - Nov 2007 45 / 55 -18.2%
(42 PRC 1 USA 1AUS 1 OTHS / 53 PRC 2 SEA)

Requests for assistance

Inbound travellers:

- November 2008 / November 2007 20 / 37 -45.9%
(19 PRC 1SEA / 32 PRC 3 SEA 1USA 1 OTHS)
- Jan - Nov 2008 / Jan - Nov 2007 284 / 319 -10.9%
(278 PRC 4 SEA 1 IND1 USA / 305 PRC 9 SEA 1USA 4 OTHS)