Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

-	December 2008 / December 2007	HK\$3,172,000 / 2,706,000	+17.2%
_	Jan - Dec 2008 / Jan - Dec 2007	HK\$31,264,000 / 32,187,000	-2.9%

Inbound arrivals

(Source: HKTB)

-	Total arrivals in November 2008 / November 2007	2,421,457 / 2,448,135
	Difference:	-1.1%
-	Total arrivals in Jan - Nov 2008 / Jan - Nov 2007	26,723,008 / 25,379,939
	Difference:	+5.3%

- Arrivals from individual markets in November 2008:

No	o. of visitors	Compared with	<u>Market</u>
		<u>2007</u>	<u>share</u>
Mainland China	1,363,167	+5.6%	56.3%
Taiwan	170,969	-5.0%	7.1%
Japan	117,348	-2.7%	4.8%
USA	100,233	-17.5%	4.1%

- Arrivals from individual markets in Jan - Nov 2008:

	No. of visitors	Compared with	Market
		<u>2007</u>	<u>share</u>
Mainland Chir	na 15,241,175	+9.2%	57.0%
Taiwan	2,063,193	+1.2%	7.7%
Japan	1,193,126	-0.5%	4.5%
USA	1,058,429	-6.0%	4.0%

Mainland inbound tour group registration

December 2008 / December 2007 6,461 / 5,399 +19.7%

Aug - Dec 2008 / Aug - Dec 2007 24,587 / 25,993 -5.5%

(Registration implemented from

August 2007)

Jan - Dec 2008 58,530

Air ticket sales

(Source: IATA)

Total billing:

-	01 - 15 December 2008	HK\$ 744 million
-	01 - 15 December 2007	HK\$ 751 million
	Difference:	-0.9%

-	January - 15 December 2008	HK\$ 18,589 million
-	January - 15 December 2007	HK\$ 17,764 million
	Difference:	+4.6%

No. of transactions:

-	01 - 15 December 2008	238,427
-	01 - 15 December 2007	235,817
	Difference:	+1.1%
-	January - 15 December 2008	5,414,334
-	January - 15 December 2007	5,415,487
	Difference:	-0.0%

Complaints

Outbound travellers:

-	December 2008 / December 2007	86 / 86	0.0%
-	Jan - Dec 2008 / Jan - Dec 2007	1,129 / 929	+21.5%

Inbound travellers:

- December 2008 / December 2007 19 / 6 +216.7%
 (17 PRC 2 SEA / ALL PRC)
- Jan Dec 2008 / Jan Dec 2007 173 / 236 -26.7% (166 PRC 5 SEA 2 UK / 227 PRC 6 SEA 2 USA 1 CAN)

Enquiries

Outbound travellers:

- December 2008 / December 2007 989 / 450 +119.8%
- Jan Dec 2008 / Jan Dec 2007 10,267 / 6,965 +47.4%

Inbound travellers:

- December 2008 / December 2007 9 / 8 +12.5%

(7 PRC 2 SEA / ALL PRC)

Jan - Dec 2008 / Jan - Dec 2007 54 / 63 -14.3%
 (49 PRC 2 SEA 1 USA 1 AUS 1 OTHS / 61 PRC 2 SEA)

Requests for assistance

Inbound travellers:

- December 2008 / December 2007 15 / 45 -66.7%

(ALL PRC / 43 PRC 2 SEA)

Jan - Dec 2008 / Jan - Dec 2007 299 / 364 -17.9%
 (293 PRC 4 SEA 1 IND 1 USA / 348 PRC 11 SEA 1 USA 4 OTHS)