

- Arrivals in Chinese New Year during 26 - 31 Jan 2009:

	<u>No. of visitors</u> <u>26 - 31 Jan 2009</u>	<u>Compared with</u> <u>07 - 12 Feb 2008</u>	
Total	613,982	+0.3%	
PRC	464,078	+5.3%	(IVS 318,797 (+5.1%) Tour 53,293 (+25.9%) Others 91,988 (-3.4%))
Other Countries	149,904	-12.5%	

Mainland inbound tour group registration

January 2009 / January 2008	5,675 / 4,582	+23.8%
Chinese New Year during 25 - 31 Jan 2009	1,840(groups) / 54,987(Passengers)	
Compared with 06 - 12 Feb 2008	-0.8% / +7.8%	

Air ticket sales (Source: IATA)

Total billing:

- 01 - 15 January 2009	HK\$ 653 million
- 01 - 15 January 2008	HK\$ 821 million
Difference:	-20.4%
- 2008	HK\$ 19,019 million
- 2007	HK\$ 18,225 million
Difference:	+4.4%

No. of transactions:

- 01 - 15 January 2009	207,272
- 01 - 15 January 2008	243,298
Difference:	-14.8%
- 2008	5,555,595
- 2007	5,576,255
Difference:	-0.4%

Complaints

Outbound travellers:

- January 2009 / January 2008 70 / 99 -29.3%

Inbound travellers:

- January 2009 / January 2008 25 / 18 +39.0%
(24 PRC 1 SEA / 15 PRC 2 SEA 1 UK)

Enquiries

Outbound travellers:

- January 2009 / January 2008 631 / 898 -29.7%

Inbound travellers:

- January 2009 / January 2008 3 / 4 -25.0%
(ALL PRC / ALL PRC)

Requests for assistance

Inbound travellers:

- January 2009 / January 2008 10 / 45 -77.8%
(10 PRC / 44 PRC 1 SEA)