Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

- January 2009 / January 2008 HK\$2,639,000 / 4,022,000 -34.3%

Inbound arrivals

(Source: HKTB)

-	Total arrivals in December 2008 / December 2007	2,783,608 / 2,789,354
	Difference:	-0.2%
-	Total arrivals in Jan - Dec 2008 / Jan - Dec 2007	29,506,616 / 28,169,293
	Difference:	+4.7%

- Arrivals from individual markets in December 2008:

<u>No</u>	<u>. of visitors</u>	Compared with	<u>Market</u>
		<u>2007</u>	<u>share</u>
Mainland China	1,620,828	+6.4%	58.2%
Taiwan	177,288	-11.2%	6.4%
Japan	131,671	+5.0%	4.7%
USA	87,944	-16.6%	3.2%

- Arrivals from individual markets in Jan - Dec 2008:

<u>N</u>	lo. of visitors	Compared with	<u>Market</u>
		<u>2007</u>	<u>share</u>
Mainland China	16,862,003	+8.9%	57.1%
Taiwan	2,240,481	+0.1%	7.6%
Japan	1,324,797	+0.0%	4.5%
USA	1,146,364	-6.9%	3.9%

- Arrivals in Chinese New Year during 26 - 31 Jan 2009:

	No. of visitors	Compared	l with
	<u>26 - 31 Jan 2009</u>	<u>07 - 12 Fel</u>	<u>b 2008</u>
Total	613,982	+0.3%	
PRC	464,078	+5.3%	(IVS 318,797 (+5.1%)
			Tour 53,293 (+25.9%)
			Others 91,988 (-3.4%))
Other Countries	149,904	-12.5%	

Mainland inbound tour group registration

January 2009 / January 2008 5,675 / 4,582 +23.8%

Chinese New Year during 25 - 31 Jan 2009 1,840(groups) / 54,987(Passengers)

Compared with 06 - 12 Feb 2008 -0.8% / +7.8%

<u>Air ticket sales (Source: IATA)</u>

Total billing:

-	01 - 15 January 2009	HK\$ 653 million
-	01 - 15 January 2008	HK\$ 821 million
	Difference:	-20.4%

-	2008	HK\$ 19,019 million
-	2007	HK\$ 18,225 million
	Difference:	+4.4%

No. of transactions:

Difference:

-	01 - 15 January 2009	207,272
-	01 - 15 January 2008	243,298
	Difference:	-14.8%
-	2008	5,555,595
_	2007	5,576,255

-0.4%

Complaints

Outbound travellers:

- January 2009 / January 2008 70 / 99 -29.3%

Inbound travellers:

- January 2009 / January 2008 25 / 18 +39.0% (24 PRC 1 SEA / 15 PRC 2 SEA 1 UK)

Enquiries

Outbound travellers:

- January 2009 / January 2008 631 / 898 -29.7%

Inbound travellers:

- January 2009 / January 2008 3 / 4 -25.0% (ALL PRC / ALL PRC)

Requests for assistance

Inbound travellers:

- January 2009 / January 2008 10 / 45 -77.8% (10 PRC / 44 PRC 1 SEA)