

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

-	March 2009 / March 2008	HK\$2,576,000 / 2,325,000	+10.8%
-	Jan - Mar 2009 / Jan - Mar 2008	HK\$6,460,000 / 8,123,000	-20.4%

Inbound arrivals

(Source: HKTB)

-	Total arrivals in February 2009 / February 2008	2,162,325 / 2,352,456
	Difference:	-8.1%
-	Total arrivals in Jan - Feb 2009 / Jan - Feb 2008	4,958,424 / 4,871,022
	Difference:	+1.8%

- Arrivals from individual markets in February 2009:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2008</u>	<u>Market</u> <u>share</u>
Mainland China	1,345,291	-6.7%	62.2%
Taiwan	147,184	-17.3%	6.8%
Japan	109,012	+15.7%	5.0%
USA	67,687	-10.9%	4.7%

- Arrivals from individual markets in Jan - Feb 2009:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2008</u>	<u>Market</u> <u>share</u>
Mainland China	3,237,627	+12.3%	65.3%
Taiwan	328,948	-10.4%	6.6%
Japan	203,158	-3.8%	4.1%
USA	144,369	-19.8%	2.9%

Mainland inbound tour group registration

-	March 2009 / March 2008	7,878 / 4,790	+64.4%
-	Jan - Mar 2009 / Jan - Mar 2008	19,505 / 14,153	+37.8%

Air ticket sales (Source: IATA)

Total billing:

-	01 - 31 March 2009	HK\$ 1,277 million
-	01 - 31 March 2008	HK\$ 1,603 million
	Difference:	-20.4%
-	01 Jan - 31 Mar 2009	HK\$ 3,448 million
-	01 Jan - 31 Mar 2008	HK\$ 4,613 million
	Difference:	-25.3%

No. of transactions:

-	01 - 31 March 2009	473,823
-	01 - 31 March 2008	494,540
	Difference:	-4.2%
-	01 Jan - 31 Mar 2009	1,211,773
-	01 Jan - 31 Mar 2008	1,422,990
	Difference:	-14.8%

Complaints

Outbound travellers:

-	March 2009 / March 2008	83 / 93	-10.8%
-	Jan - Mar 2009 / Jan - Mar 2008	208 / 294	-29.3%

Inbound travellers:

-	March 2009 / March 2008	27 / 10	+170.0%
	(26 PRC 1 SEA / ALL PRC)		
-	Jan - Mar 2009 / Jan - Mar 2008	71 / 34	+108.8%
	(69 PRC 2 SEA / 31 PRC 2 SEA 1 UK)		

Enquiries

Outbound travellers:

-	March 2009 / March 2008	774 / 575	+34.6%
-	Jan - Mar 2009 / Jan - Mar 2008	1,869 / 2,358	-20.8%

Inbound travellers:

-	March 2009 / March 2008	6 / 1	+500.0%
		(ALL PRC / ALL PRC)	
-	Jan - Mar 2009 / Jan - Mar 2008	14 / 9	+55.6%
		(13 PRC 1 USA / ALL PRC)	

Requests for assistance

Inbound travellers:

-	March 2009 / March 2008	50 / 20	+150.0%
		(ALL PRC / ALL PRC)	
-	Jan - Mar 2009 / Jan - Mar 2008	94 / 87	+8.0%
		(ALL PRC / 85 PRC 1 USA 1 SEA)	