

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

(Source: TIC)

-	April 2009 / April 2008	HK\$2,253,000 / 2,188,000	+3.0%
-	Jan - Apr 2009 / Jan - Apr 2008	HK\$8,713,000 / 10,311,000	-15.5%

Inbound arrivals

(Source: HKTB)

-	Total arrivals in March 2009 / March 2008	2,445,289 / 2,404,499
	Difference:	+1.7%

-	Total arrivals in Jan - Mar 2009 / Jan - Mar 2008	7,403,713 / 7,275,521
	Difference:	+1.8%

- Arrivals from individual markets in March 2009:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2008</u>	<u>Market</u> <u>share</u>
Mainland China	1,438,182	+13.3%	58.8%
Taiwan	155,980	-6.7%	6.4%
Japan	112,937	-1.1%	4.6%
USA	98,750	-16.5%	4.0%

- Arrivals from individual markets in Jan - Mar 2009:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2008</u>	<u>Market</u> <u>share</u>
Mainland China	4,675,809	+12.6%	63.2%
Taiwan	484,928	-9.2%	6.5%
Japan	316,095	-2.9%	4.3%
USA	243,119	-18.5%	3.3%

Mainland inbound tour group registration

(Source: TIC)

-	April 2009 / April 2008	6,931 / 5,099	+35.9%
-	Jan - Apr 2009 / Jan - Apr 2008	26,436 / 19,252	+37.3%

Air ticket sales

(Source: IATA)

Total billing:

-	01 - 30 April 2009	HK\$ 1,140 million
-	01 - 30 April 2008	HK\$ 1,539 million
	Difference:	-25.9%
-	01 Jan - 30 Apr 2009	HK\$ 4,588 million
-	01 Jan - 30 Apr 2008	HK\$ 6,153 million
	Difference:	-25.4%

No. of transactions:

-	01 - 30 April 2009	428,573
-	01 - 30 April 2008	468,548
	Difference:	-8.5%
-	01 Jan - 30 Apr 2009	1,640,346
-	01 Jan - 30 Apr 2008	1,891,038
	Difference:	-13.3%

Complaints

(Source: TIC)

Outbound travellers:

-	April 2009 / April 2008	111 / 78	+42.3%
-	Jan - Apr 2009 / Jan - Apr 2008	319 / 372	-14.2%

-	April 2009 / April 2008	28 / 11	+154.5%
		(27 PRC 1 EU / 10 PRC 1 UK)	
-	Jan - Apr 2009 / Jan - Apr 2008	99 / 45	+120.0%
		(96 PRC 2 SEA 1 EU / 41 PRC 2 SEA 2 UK)	

-	April 2009 / April 2008	35 / 44	-20.5%
		(ALL PRC / ALL PRC)	
-	Jan - Apr 2009 / Jan - Apr 2008	129 / 131	-1.5%
		(ALL PRC / 129 PRC 1 USA 1 SEA)	