<u>Latest statistics on levy income, inbound arrivals, Mainland inbound tour group</u> registration, air ticket sales and complaints

Levy income

(Source: TIC)

August 2009 / August 2008 HK\$ 1,361,000 / 1,049,500* +30.0%
 Jan - Aug 2009 / Jan - Aug 2008 HK\$15,399,000 / 18,713,500 -17.8%

Inbound arrivals

(Source: HKTB)

- Total arrivals in July 2009 / July 2008 2,378,298 / 2,709,375 Difference: -12.2%

- Total arrivals in Jan - July 2009 / Jan - July 2008 16,075,077 / 16,894,879

Difference: -4.9%

- Arrivals from individual markets in July 2009:

<u>N</u>	lo. of visitors	Compared with	<u>Market</u>
		<u>2008</u>	<u>share</u>
Mainland China	1,432,740	-13.7%	60.2 %
Taiwan	190,293	-11.3%	8.0%
Japan	95,762	-9.6%	4.0%
USA	96,512	+3.9%	4.1%

- Arrivals from individual markets in Jan - July 2009:

No. of visitors		Compared with	Market
		<u>2008</u>	<u>share</u>
Mainland China	9,694,665	+1.5%	60.3%
Taiwan	1,132,859	-12.8%	7.0%
Japan	642,341	-13.0%	4.0%
USA	608,043	-12.5%	3.8%

^{*} Since the levy has been reduced by 50% since 3 July 2009, the figures for August 2008 are halved for comparison.

Mainland inbound tour group registration

(Source: TIC)

-	August 2009 / August 2008	6,068 / 4,758	+27.5%
-	Jan - Aug 2009 / Jan - Aug 2008	40,525 / 38,701	+4.7%

Air ticket sales

(Source: IATA)

Total billing:

-	01 - 31 August 2009	HK\$ 1,182 million
-	01 - 31 August 2008	HK\$ 1,209 million
	Difference:	-2.3%
-	01 Jan - 31 August 2009	HK\$ 9,652 million
-	01 Jan - 31 August 2008	HK\$ 13,232 million
	Difference:	-27.1%

No. of transactions:

-	01 - 31 August 2009	410,973
-	01 - 31 August 2008	364,868
	Difference:	+12.6%
-	01 Jan - 31 August 2009	3,349,435
-	01 Jan - 31 August 2008	3,854,659
	Difference:	-13.1%

Complaints

(Source: TIC)

Outbound travellers:

-	August 2009 / August 2008	83 / 90	-7.8%
		(12 referred by Consumer Council)	
-	Jan - Aug 2009 / Jan - Aug 2008	614 / 762	-19.5%

Inbound travellers:

- August 2009 / August 2008 23 / 18 +27.8%

 (8 referred by Consumer Council)

 (ALL CHN / 17 CHN 1 SEA)
- Jan Aug 2009 / Jan Aug 2008 199 / 105 +89.5 % (191 CHN 4 SEA 1 UK 3 OTH / 100 CHN 3 SEA 2 UK)

Enquiries

(Source: TIC)

Outbound travellers:

August 2009 / August 2008 628 / 849 -26.1%
 Jan - Aug 2009 / Jan - Aug 2008 5,408 / 6,517 -17.1%

Inbound travellers:

- August 2009 / August 2008 20 / 10 +100.0% (19 CHN 1 OTH / ALL CHN)
- Jan Aug 2009 / Jan Aug 2008 79 / 32 +146.9% (72 CHN 2 USA 1 AUS 1 SEA 3 OTH / 31 CHN 1 OTH)

Requests for assistance

(Source: TIC)

Inbound travellers:

- August 2009 / August 2008 8 / 32 -75.0%

 (2 referred by Consumer Council)

 (7 CHN 1 UK / ALL CHN)
- Jan Aug 2009 / Jan Aug 2008 181 / 228 -20.6%
 (177 CHN 1 SEA 1 UK 2 OTH / 225 CHN 2 SEA 1 USA)