



## **Mainland inbound tour group registration**

(Source: TIC)

- January 2013 / January 2012                      9,869 / 8,557                      +15.3%

## **Air ticket sales**

(Source: IATA)

Total billing:

- January 2013                      HK\$ 2,244 million  
- January 2012                      HK\$ 1,402 million  
Difference:                      +60.1%

No. of transactions:

- January 2013                      564,235  
- January 2012                      371,943  
Difference:                      +51.7%

## **Complaints**

(Source: TIC)

Outbound travellers:

- January 2013 / January 2012                      35 / 59                      -40.7%  
(13 referred by Consumer Council)

Inbound travellers:

- January 2013 / January 2012                      30 / 18                      +66.7%  
(28 CHN 2 SEA / ALL CHN)  
(8 referred by Consumer Council, 4 referred by Hong Kong Tourism Board,  
1 referred by Tourism Commission)

## **Enquiries**

(Source: TIC)

Outbound travellers:

- January 2013 / January 2012                      543 / 376                      +44.4%

Inbound travellers:

- January 2013 / January 2012                      75 / 74                      +1.4%  
(73 CHN 2 OTH / 68 CHN 1 SEA 1 USA 4 OTH)  
(13 referred by Consumer Council)

