

Latest statistics on the inbound and outbound travel markets and air-ticket sales

Outbound market

Levy income

(Source: TIC)

January 2017	January 2016	Difference
HK\$2,089,540	HK\$2,437,591	-14.3%

Air-ticket sales

(Source: IATA)

Total billing

January 2017	January 2016	Difference
HK\$2,178 million	HK\$2,299 million	-5.3%

No. of transactions

January 2017	January 2016	Difference
686,247	737,296	-6.9%

Complaints

(Source: TIC)

January 2017	January 2016	Difference
71 (35 referred by Consumer Council)	69 (30 referred by Consumer Council)	+2.9%

Requests for assistance

(Source: TIC)

January 2017	January 2016	Difference
44	62	-29.0%

Enquiries

(Source: TIC)

January 2017	January 2016	Difference
221	225	-1.8%

Inbound market

Arrivals

(Source: HKTB)

December 2016	December 2015	Difference
5,336,027	5,061,064	+5.4%

January - December 2016	January - December 2015	Difference
56,654,903	59,307,596	-4.5%

Arrivals from individual markets in December 2016

	No. of visitors	Compared with 2015	Market share
Mainland China	3,948,482	+6.1%	74.0%
Taiwan	181,149	+0.7%	3.4%
South Korea	132,878	+11.4%	2.5%
Macao	115,238	+5.8%	2.2%
USA	112,273	+9.8%	2.1%
Japan	111,163	+10.3%	2.1%
Singapore	92,996	-2.9%	1.7%

Arrivals from individual markets in January - December 2016

	No. of visitors	Compared with 2015	Market share
Mainland China	42,778,145	-6.7%	75.5%
Taiwan	2,011,428	-0.2%	3.6%
South Korea	1,392,367	+12.0%	2.5%
USA	1,211,539	+2.6%	2.1%
Japan	1,092,329	+4.1%	1.9%
Macao	994,999	-2.6%	1.8%
Philippines	791,171	+12.4%	1.4%

Mainland inbound tour group registration

(Source: TIC)

January 2017	January 2016	Difference
3,274	3,729	-12.2%

Complaints

(Source: TIC)

January 2017	January 2016	Difference
24 (22 CHN 1 SEA 1 OTH / 9 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	9 (ALL CHN / 1 referred by Consumer Council)	+166.7%

Requests for assistance

(Source: TIC)

January 2017	January 2016	Difference
40 (39 CHN 1 OTH / 1 referred by Consumer Council)	24 (23 CHN 1 SEA / 3 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	+66.7%

Enquiries

(Source: TIC)

January 2017	January 2016	Difference
59 (58 CHN 1 OTH / 3 referred by Consumer Council, 1 referred by Hong Kong Police)	33 (ALL CHN / 1 referred by Tourism Commission)	+78.8%