

Latest statistics on the inbound and outbound travel markets and air-ticket sales

Outbound market

Levy income

(Source: TIC)

February 2017	February 2016	Difference
HK\$1,175,230	HK\$1,434,795	-18.1%

January - February 2017	January - February 2016	Difference
HK\$3,264,770	HK\$3,872,386	-15.7%

Air-ticket sales

(Source: IATA)

Total billing

February 2017	February 2016	Difference
HK\$1,899 million	HK\$1,875 million	+1.3%

January - February 2017	January - February 2016	Difference
HK\$4,076 million	HK\$4,174 million	-2.3%

No. of transactions

February 2017	February 2016	Difference
691,577	636,805	+8.6%

January - February 2017	January - February 2016	Difference
1,377,824	1,374,101	+0.3%

Complaints

(Source: TIC)

February 2017	February 2016	Difference
61 (25 referred by Consumer Council)	40 (21 referred by Consumer Council)	+52.5%

January - February 2017	January - February 2016	Difference
132 (60 referred by Consumer Council)	109 (51 referred by Consumer Council)	+21.1%

Requests for assistance

(Source: TIC)

February 2017	February 2016	Difference
42	56	-25.0%

January - February 2017	January - February 2016	Difference
86	118	-27.1%

Enquiries

(Source: TIC)

February 2017	February 2016	Difference
192	194	-1.0%

January - February 2017	January - February 2016	Difference
413	419	-1.4%

Inbound market

Arrivals

(Source: HKTB)

January 2017	January 2016	Difference
5,475,176	5,225,578	+4.8%

Arrivals from individual markets in January 2017

	No. of visitors	Compared with 2016	Market share
Mainland China	4,353,505	+7.7%	79.5%
Taiwan	164,020	-5.9%	3.0%
South Korea	146,326	-0.4%	2.7%
USA	97,355	+0.6%	1.8%
Japan	86,100	-5.7%	1.6%
Macao	83,198	+8.2%	1.5%
Philippines	62,172	+8.6%	1.1%

Mainland inbound tour group registration

(Source: TIC)

February 2017	February 2016	Difference
2,887	3,147	-8.3%

January - February 2017	January - February 2016	Difference
6,161	6,876	-10.4%

Complaints

(Source: TIC)

February 2017	February 2016	Difference
14 (ALL CHN / 3 referred by Consumer Council)	12 (ALL CHN / 3 referred by Consumer Council)	+16.7%

January - February 2017	January - February 2016	Difference
38 (36 CHN 1 SEA 1 OTH / 12 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	21 (ALL CHN / 4 referred by Consumer Council)	+81.0%

Requests for assistance*(Source: TIC)*

February 2017	February 2016	Difference
32 (ALL CHN)	28 (ALL CHN / 1 referred by Consumer Council)	+14.3%

January - February 2017	January - February 2016	Difference
72 (71 CHN 1 OTH / 1 referred by Consumer Council)	52 (51 CHN 1 SEA / 4 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	+38.5%

Enquiries*(Source: TIC)*

February 2017	February 2016	Difference
77 (ALL CHN / 1 referred by Consumer Council, 1 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Police)	33 (ALL CHN / 2 referred by Consumer Council, 1 referred by Hong Kong Police)	+133.3%

January - February 2017	January - February 2016	Difference
136 (135 CHN 1 OTH / 4 referred by Consumer Council, 1 referred by Hong Kong Tourism Board, 2 referred by Hong Kong Police)	66 (ALL CHN / 2 referred by Consumer Council, 1 referred by Hong Kong Tourism Commission, 1 referred by Hong Kong Police)	+106.1%