

Latest statistics on the inbound and outbound travel markets and air-ticket sales

Outbound market

Levy income

(Source: TIC)

March 2017	March 2016	Difference
HK\$3,081,612	HK\$2,323,926	+32.6%

January - March 2017	January - March 2016	Difference
HK\$6,346,382	HK\$6,196,312	+2.4%

Air-ticket sales

(Source: IATA)

Total billing

1-15 March 2017	1-15 March 2016	Difference
HK\$1,170 million	HK\$1,232 million	-5.0%

1 January - 15 March 2017	1 January - 15 March 2016	Difference
HK\$5,246 million	HK\$5,406 million	-3.0%

No. of transactions

1-15 March 2017	1-15 March 2016	Difference
426,211	421,820	+1.0%

1 January - 15 March 2017	1 January - 15 March 2016	Difference
1,804,035	1,795,921	+0.5%

Complaints

(Source: TIC)

March 2017	March 2016	Difference
63 (39 referred by Consumer Council)	73 (34 referred by Consumer Council)	-13.7%

January - March 2017	January - March 2016	Difference
195 (99 referred by Consumer Council)	182 (85 referred by Consumer Council)	+7.1%

Requests for assistance

(Source: TIC)

March 2017	March 2016	Difference
73	109	-33.0%

January - March 2017	January - March 2016	Difference
159	227	-30.0%

Enquiries

(Source: TIC)

March 2017	March 2016	Difference
221	874	-74.7%

January - March 2017	January - March 2016	Difference
634	1,293	-51.0%

Inbound market

Arrivals

(Source: HKTB)

February 2017	February 2016	Difference
4,181,417	4,295,731	-2.7%

January - February 2017	January - February 2016	Difference
9,656,593	9,521,309	+1.4%

Arrivals from individual markets in February 2017

	No. of visitors	Compared with 2016	Market share
Mainland China	3,138,728	-6.8%	75.1%
Taiwan	165,183	+2.9%	4.0%
South Korea	150,226	+17.4%	3.6%
Japan	102,590	+44.3%	2.5%
USA	79,875	+11.2%	1.9%
Macao	73,191	-2.5%	1.8%
Philippines	59,418	+17.7%	1.4%

Arrivals from individual markets in January - February 2017

	No. of visitors	Compared with 2016	Market share
Mainland China	7,492,233	+1.1%	77.6%
Taiwan	329,203	-1.7%	3.4%
South Korea	296,552	+7.9%	3.1%
Japan	188,690	+16.2%	2.0%
USA	177,230	+5.1%	1.8%
Macao	156,389	+2.9%	1.6%
Philippines	121,590	+12.8%	1.3%

Mainland inbound tour group registration

(Source: TIC)

March 2017	March 2016	Difference
4,337	4,789	-9.4%

January - March 2017	January - March 2016	Difference
10,498	11,665	-10.0%

Complaints

(Source: TIC)

March 2017	March 2016	Difference
15 (ALL CHN / 3 referred by Consumer Council, 1 referred by Tourism Commission)	12 (ALL CHN / 1 referred by Consumer Council)	+25.0%

January - March 2017	January - March 2016	Difference
53 (51 CHN 1 SEA 1 OTH / 15 referred by Consumer Council, 1 referred by Hong Kong Tourism Board, 1 referred by Tourism Commission)	33 (ALL CHN / 5 referred by Consumer Council)	+60.6%

Requests for assistance

(Source: TIC)

March 2017	March 2016	Difference
31 (ALL CHN / 2 referred by Consumer Council)	31 (ALL CHN / 3 referred by Consumer Council, 4 referred by Others)	0%

January - March 2017	January - March 2016	Difference
103 (102 CHN 1 OTH / 3 referred by Consumer Council)	83 (82 CHN 1 SEA / 7 referred by Consumer Council, 1 referred by Hong Kong Tourism Board, 4 referred by Others)	+24.1%

Enquiries

(Source: TIC)

March 2017	March 2016	Difference
101 (ALL CHN / 2 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	28 (ALL CHN / 1 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	+260.7%

January - March 2017	January - March 2016	Difference
237 (236 CHN 1 OTH / 6 referred by Consumer Council, 2 referred by Hong Kong Tourism Board, 2 referred by Hong Kong Police)	94 (ALL CHN / 3 referred by Consumer Council, 1 referred by Hong Kong Tourism Board, 1 referred by Tourism Commission, 1 referred by Hong Kong Police)	+152.1%