

Renewal Fee Waiver for the Hong Kong Disneyland Tourist Guide Pass - Terms & Conditions

1. Tourist guides who is a holder of a valid Travel Industry Council Tourist Guide Pass (“TIC Pass”) issued by Travel Industry Council of Hong Kong and a Hong Kong Disneyland Tourist Guide Pass (“HKDL Tourist Guide Pass”) may enjoy waiver of the HKDL Tourist Guide Pass renewal fee during August 3, 2017 to August 2, 2020 (“Offer Period”). Subject to these terms and conditions, eligible tourist guides may enjoy this offer more than once.
2. Eligible tourist guides will be required to present his/her valid TIC Pass and his/her current HKDL Tourist Guide Pass at the ticket booths of the Hong Kong Disneyland Park (“Park”) during the Offer Period to enjoy this offer. The last day of the validity period of the current HKDL Tourist Guide Pass should be within the Offer Period and no more than 60 days of the date of requesting renewal under this Offer (“Offer Renewal Date”).
3. The renewed HKDL Tourist Guide Pass will be valid for one year after the last day of the validity period of the current HKDL Tourist Guide Pass, regardless of the actual Offer Renewal Date.
4. Holders of a valid HKDL Tourist Guide Pass (“Passholders”) may enter the Park with his/her HKDL Tourist Guide Pass for business purpose when he/she is accompanying visitors visiting the Park during normal Park operating hours, except for private events or special events which will require a separate admission charge.
5. The Passholder is required to present his/her valid TIC Pass and provide such personal data as Hongkong International Theme Parks Limited (“HKITP”) may require at the time of the renewal and for admission to the Park.
6. The last day of the validity period and the name of the tourist guide will be printed on the HKDL Tourist Guide Pass. The name as printed cannot be changed.
7. A handling fee will be charged for the replacement of lost or stolen HKDL Tourist Guide Pass. The replacement HKDL Tourist Guide Pass will have the same validity period as the replaced HKDL Tourist Guide Pass. The Passholder will be required to present his/her valid TIC Pass and provide such personal data as HKITP may require for verification during the replacement process.
8. This offer and the HKDL Tourist Guide Pass cannot be used to upgrade any tickets to other ticket types or Magic Access.
9. This offer and the HKDL Tourist Guide Pass are not for re-sale, is non-transferable, non-refundable and non-exchangeable, either in whole or in part, for cash or any other items, and cannot be used in conjunction with other promotions or discounts.
10. Issue and use of the HKDL Tourist Guide Pass shall be subject to these terms and conditions, the terms and conditions applicable to the HKDL Tourist Guide Pass and the Rules and Regulations of the Park which are set out in the website at www.hongkongdisneyland.com, as may be amended or supplemented by HKITP from time to time without notice. HKITP may from time to time, without prior notice and without refund or compensation, change the operating hours of the Park or attractions, close the Park or any part of it temporarily, restrict the number of persons having access to the Park, and/or suspend or cancel any attraction or entertainment program, due to capacity, inclement weather, special events, to ensure safety, security or order or if HKITP considers that the circumstances so require.]

11. HKITP reserves the right to disqualify any Passholder from this offer if HKITP has reasonable grounds to believe that the Passholder has breached any of these terms and conditions. HKITP may, at its discretion with or without cause, refuse to admit any person or persons to the Park at any time, or to require any person or persons already admitted to leave, without refund or compensation.
12. HKITP reserves the right at any time to revoke and/or retain the HKDL Tourist Guide Pass without refund or compensation: (a) if the HKDL Tourist Guide Pass is used for admission by any person other than the tourist guide whose name is printed on the HKDL Tourist Guide Pass; (b) if the Passholder ceases to be a holder of a valid TIC Pass; (c) if the Passholder violates or fails to comply with any of the Rules and Regulations of the Park and/or these Terms and Conditions; (d) for unsafe, illegal or offensive behavior; (e) to ensure safety, security or order; or (f) if HKITP considers that the circumstances so require.
13. HKITP reserves the right to amend or supplement these terms and conditions or to terminate or suspend the availability of this offer at any time and from time to time without any prior notice.
14. This offer is made in accordance with the laws of the Hong Kong Special Administrative Region of the People's Republic of China ("HKSAR"). This offer may only be redeemed in the HKSAR in person by eligible Passholders in accordance with these terms and conditions. HKITP makes no representation that participation in this offer is appropriate or available in other locations and this offer is void in any jurisdiction where participation in such an offer is prohibited or restricted by law. Those who choose to participate in this offer do so on their own initiative and are responsible for compliance with local laws, if and to the extent they are applicable.
15. These terms and conditions are subject to the interpretation of HKITP which shall be final and conclusive. In the event of dispute regarding these terms and conditions and all other matters relating to this offer, the decision of HKITP shall be final.
16. In the event of any conflict or inconsistency between the English version and the other language version of these terms and conditions, the English version shall prevail.
17. These terms and conditions constitute an agreement between HKITP and the person making the purchase with HKITP in the designated sales location(s) (including the Website). A person who is not a party to this agreement shall not have any rights under the Contracts (Rights of Third Parties) Ordinance (Chapter 623 of the Laws of Hong Kong) to enforce any term of this agreement.

Personal Information Collection Statement

Personal data collected in connection with or upon the purchase, renewal, issue or provision of passes, tickets, tours, other products and services may be used for the processing of requests or enquiries, enforcing the terms of the commercial dealings, sending administrative materials to you, our internal business and administrative purposes, research and statistical purposes or other directly related purpose, or for legal, safety or security purposes. Provision of personal data for the mandatory fields is necessary. If you do not provide such personal data, we may not be able to provide you with the products or services you requested. Personal data may be transferred to third parties involved in fulfilling the aforesaid purposes, or such other persons as required by law. A list of classes of persons to whom such personal data may be transferred can be found at www.hongkongdisneyland.com/personal-data-transferees. You may request access to, and request correction of, your personal data held by us. Such requests may be made by sending an email to our Personal Data Manager at personaldata@hongkongdisneyland.com.