

## **Latest statistics on the outbound and inbound travel markets**

### **Outbound market**

#### **Levy income** (*sources: TIC and TFCMB*)

##### Total amount deposited into levy accounts

	2021	2020	Difference
March	500	123,311	-99.6%
January - March (HK\$)	6,100	2,389,571	-99.7%

##### Total amount of levy paid by travel agents

	2021	2020	Difference
March	10,612	170,405	-93.8%
January - March (HK\$)	29,994	2,335,940	-98.7%

#### **Air-ticket sales** (*source: IATA*)

##### Total billing (BSP remittance)

	2021	2020	Difference
March	60 million	-51 million	216.1%
January - March (HK\$)	102 million	2,570 million	-96.0%

##### No. of transactions

	2021	2020	Difference
March	44,049	376,562	-88.3%
January - March	115,337	1,589,387	-92.7%

#### **Complaints** (*source: TIC*)

	2021	2020	Difference
March	0	45	-100.0%
January - March	0	140	-100.0%

#### **Requests for assistance** (*source: TIC*)

	2021	2020	Difference
March	8	494	-98.4%
January - March	11	989	-98.9%

**Enquiries (source: TIC)**

	2021	2020	Difference
March	64	1,787	-96.4%
January - March	277	3,628	-92.4%

**Inbound market****Arrivals (source: HKTB)**

	2021	2020	Difference
February	5,495	199,123	-97.2%
January - February	9,863	3,406,925	-99.7%

**Arrivals from individual markets in February 2021**

	No. of visitors	Compared with 2020	Market share
Mainland China	3,802	-96.2%	69.2%
Philippines	369	-87.8%	6.7%
Taiwan	227	-97.2%	4.1%
Indonesia	172	-94.2%	3.1%
India	142	-93.7%	2.6%
USA	85	-99.0%	1.5%
Macao	53	-99.7%	1.0%

**Arrivals from individual markets in January - February 2021**

	No. of visitors	Compared with 2020	Market share
Mainland China	6,679	-99.7%	67.7%
Philippines	579	-98.9%	5.9%
Taiwan	456	-99.5%	4.6%
India	328	-98.2%	3.3%
Indonesia	261	-98.9%	2.6%
USA	222	-99.7%	2.3%
Macao	130	-99.9%	1.3%

**Mainland inbound tour group registration (source: TIC)**

	2021	2020	Difference
March	0	0	0%
January - March	0	317	-100.0%

**Mainland inbound tour group visitors (source: TIC)**

	2021	2020	Difference
March	0	0	0%
January - March	0	8,283	-100.0%

**Complaints** (*source: TIC*)

	2021	2021	Difference
March	0	3 (ALL CHN)	-100.0%
January - March	0	20 (18 CHN 1 KOR 1 SEA / 1 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-100.0%

**Requests for assistance** (*source: TIC*)

	2021	2020	Difference
March	0	0	0%
January - March	0	12 (ALL CHN)	-100.0%

**Enquiries** (*source: TIC*)

	2021	2020	Difference
March	7 (6 CHN 1 SEA)	30 (28 CHN 1 SEA 1 AUS)	-76.7%
January - March	19 (18 CHN 1 SEA)	118 (114 CHN 2 SEA 1 AUS 1 USA)	-83.9%