

Latest statistics on the outbound and inbound travel markets

Outbound market

Levy income (sources: TIC and TICFMB)

Total amount deposited into levy accounts

	2021	2020	Difference
April	850	12,000	-92.9%
January - April (HK\$)	6,950	2,401,571	-99.7%

Total amount of levy paid by travel agents

	2021	2020	Difference
April	9,263	38,232	-75.8%
January - April (HK\$)	39,257	2,374,172	-98.3%

Air-ticket sales (source: IATA)

Total billing (BSP remittance)

	2021	2020	Difference
April	77 million	-361 million	121.3%
January - April (HK\$)	179 million	2,209 million	-91.9%

No. of transactions

	2021	2020	Difference
April	43,189	149,243	-71.1%
January - April	158,526	1,738,630	-90.9%

Complaints (source: TIC)

	2021	2020	Difference
April	0	46	-100.0%
January - April	0	186	-100.0%

Requests for assistance (source: TIC)

	2021	2020	Difference
April	4	290	-98.6%
January - April	15	1,279	-98.8%

Enquiries (source: TIC)

	2021	2020	Difference
April	133	631	-78.9%
January - April	410	4,259	-90.4%

Inbound market**Arrivals** (source: HKTB)

	2021	2020	Difference
March	6,675	82,285	-91.9%
January - March	16,538	3,489,210	-99.5%

Arrivals from individual markets in March 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	4,918	-83.8%	73.7%
Taiwan	301	-95.9%	4.5%
Philippines	258	-92.0%	3.9%
India	254	-81.6%	3.8%
USA	97	-96.2%	1.5%
Macao	65	-99.6%	1.0%
Indonesia	64	-95.0%	1.0%

Arrivals from individual markets in January - March 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	11,597	-99.6%	70.1%
Philippines	837	-98.5%	5.1%
Taiwan	757	-99.3%	4.6%
India	582	-97.0%	3.5%
Indonesia	325	-98.7%	2.0%
USA	319	-99.6%	1.9%
Macao	195	-99.8%	1.2%

Mainland inbound tour group registration (source: TIC)

	2021	2020	Difference
April	0	0	0%
January - April	0	317	-100.0%

Mainland inbound tour group visitors (source: TIC)

	2021	2020	Difference
April	0	0	0%
January - April	0	8,283	-100.0%

Complaints (source: TIC)

	2021	2020	Difference
April	0	1 (ALL CHN)	-100.0%
January - April	0	21 (19 CHN 1 KOR 1 SEA / 1 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-100.0%

Requests for assistance (source: TIC)

	2021	2020	Difference
April	0	0	0%
January - April	0	12 (ALL CHN)	-100.0%

Enquiries (source: TIC)

	2021	2020	Difference
April	5 (ALL CHN)	18 (ALL CHN)	-72.2%
January - April	24 (23 CHN 1 SEA)	136 (132 CHN 2 SEA 1 AUS 1 USA)	-82.4%