

Latest statistics on the outbound and inbound travel markets

Outbound market

Levy income (sources: TIC and TICFMB)

Total amount deposited into levy accounts

	2021	2020	Difference
May	1,900	7,500	-74.7%
January - May (HK\$)	8,850	2,409,071	-99.6%

Total amount of levy paid by travel agents

	2021	2020	Difference
May	16,551	30,202	-45.2%
January - May (HK\$)	55,808	2,404,374	-97.7%

Air-ticket sales (source: IATA)

Total billing (BSP remittance)

	2021	2020	Difference
May	117 million	-137 million	185.6%
January - May (HK\$)	296 million	2,072 million	-85.7%

No. of transactions

	2021	2020	Difference
May	43,662	82,025	-46.8%
January - May	202,188	1,820,655	-88.9%

Complaints (source: TIC)

	2021	2020	Difference
May	0	26	-100.0%
January - May	0	212	-100.0%

Requests for assistance (source: TIC)

	2021	2020	Difference
May	5	235	-97.9%
January - May	20	1,514	-98.7%

Enquiries (source: TIC)

	2021	2020	Difference
May	84	538	-84.4%
January - May	494	4,797	-89.7%

Inbound market

Arrivals (source: HKTB)

	2021	2020	Difference
April	5,706	4,125	+38.3%
January - April	22,244	3,493,335	-99.4%

Arrivals from individual markets in April 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	4,118	+39.7%	72.2%
Taiwan	283	+32.9%	5.0%
India	190	+341.9%	3.3%
Philippines	183	-10.7%	3.2%
Indonesia	126	+85.3%	2.2%
Macao	86	+87.0%	1.5%
USA	61	-59.6%	1.1%

Arrivals from individual markets in January - April 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	15,715	-99.4%	70.6%
Taiwan	1,040	-99.0%	4.7%
Philippines	1,020	-98.2%	4.6%
India	772	-96.0%	3.5%
Indonesia	451	-98.1%	2.0%
USA	380	-99.5%	1.7%
Macao	281	-99.8%	1.3%

Mainland inbound tour group registration (source: TIC)

	2021	2020	Difference
May	0	0	0%
January - May	0	317	-100.0%

Mainland inbound tour group visitors (source: TIC)

	2021	2020	Difference
May	0	0	0%
January - May	0	8,283	-100.0%

Complaints (source: TIC)

	2021	2020	Difference
May	0	2 (ALL CHN)	-100.0%
January - May	0	23 (21 CHN 1 KOR 1 SEA/ 1 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-100.0%

Requests for assistance (source: TIC)

	2021	2020	Difference
May	1 (ALL CHN)	4 (ALL CHN / 1 referred by Consumer Council)	-75.0%
January - May	1 (ALL CHN)	16 (ALL CHN / 1 referred by Consumer Council)	-93.8%

Enquiries (source: TIC)

	2021	2020	Difference
May	6 (ALL CHN)	11 (10 CHN 1 OTH)	-45.5%
January - May	30 (29 CHN 1 SEA)	147 (142 CHN 2 SEA 1 AUS 1 USA 1 OTH)	-79.6%