

Latest statistics on the outbound and inbound travel markets

Outbound market

Levy income (sources: TIC and TICFMB)

Total amount deposited into levy accounts

	2021	2020	Difference
June	2,100	11,230	-81.3%
January - June (HK\$)	10,950	2,420,301	-99.5%

Total amount of levy paid by travel agents

	2021	2020	Difference
June	24,431	27,865	-12.3%
January - June (HK\$)	80,239	2,432,239	-96.7%

Air-ticket sales (source: IATA)

Total billing (BSP remittance)

	2021	2020	Difference
June	191 million	-103 million	285.4%
January - June (HK\$)	487 million	1,969 million	-75.3%

No. of transactions

	2021	2020	Difference
June	48,889	79,551	-38.5%
January - June	251,077	1,900,206	-86.8%

Complaints (source: TIC)

	2021	2020	Difference
June	0	22	-100.0%
January - June	0	234	-100.0%

Requests for assistance (source: TIC)

	2021	2020	Difference
June	9	158	-94.3%
January - June	29	1,672	-98.3%

Enquiries (source: TIC)

	2021	2020	Difference
June	69	410	-83.2%
January - June	563	5,207	-89.2%

Inbound market**Arrivals** (source: HKTB)

	2021	2020	Difference
May	5,305	8,139	-34.8%
January - May	27,549	3,501,474	-99.2%

Arrivals from individual markets in May 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	3,897	-31.3%	73.5%
Taiwan	171	-62.4%	3.2%
Indonesia	114	+20.0%	2.1%
India	91	+810.0%	1.7%
USA	79	-67.1%	1.5%
Macao	75	-27.2%	1.4%
Philippines	67	-64.6%	1.3%

Arrivals from individual markets in January - May 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	19,612	-99.3%	71.2%
Taiwan	1,211	-98.8%	4.4%
Philippines	1,087	-98.1%	3.9%
India	863	-95.6%	3.1%
Indonesia	565	-97.7%	2.1%
USA	459	-99.4%	1.7%
Macao	356	-99.7%	1.3%

Mainland inbound tour group registration (source: TIC)

	2021	2020	Difference
June	0	0	0%
January - June	0	317	-100.0%

Mainland inbound tour group visitors (source: TIC)

	2021	2020	Difference
June	0	0	0%
January - June	0	8,283	-100.0%

Complaints (source: TIC)

	2021	2020	Difference
June	0	4 (ALL CHN)	-100.0%
January - June	0	27 (25 CHN 1 KOR 1 SEA/ 1 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-100.0%

Requests for assistance (source: TIC)

	2021	2020	Difference
June	0	2 (ALL CHN)	-100.0%
January - June	1 (ALL CHN)	18 (ALL CHN / 1 referred by Consumer Council)	-94.4%

Enquiries (source: TIC)

	2021	2020	Difference
June	7 (5 CHN 2 SEA)	15 (14 CHN 1 OTH)	-53.3%
January - June	37 (34 CHN 3 SEA)	162 (156 CHN 2 SEA 1 AUS 1 USA 2 OTH)	-77.2%