

Latest statistics on the outbound and inbound travel markets

Outbound market

Levy income (sources: TIC and TICFMB)

Total amount deposited into levy accounts

	2021	2020	Difference
October	85,500	31,000	+175.8%
January - October (HK\$)	143,050	2,462,601	-94.2%

Total amount of levy paid by travel agents

	2021	2020	Difference
October	65,805	35,334	+86.2%
January - October (HK\$)	266,410	2,521,063	-89.4%

Air-ticket sales (source: IATA)

Total billing (BSP remittance)

	2021	2020	Difference
October	166 million	26 million	538.5%
January - October (HK\$)	1,198 million	1,938 million	-38.2%

No. of transactions

	2021	2020	Difference
October	54,515	53,854	1.2%
January - October	464,764	2,171,233	-78.6%

Complaints (source: TIC)

	2021	2020	Difference
October	0	8	-100.0%
January - October	1	275	-99.6%

Requests for assistance (source: TIC)

	2021	2020	Difference
October	4	95	-95.8%
January - October	43	2,164	-98.0%

Enquiries (source: TIC)

	2021	2020	Difference
October	47	204	-77.0%
January - October	813	6,124	-86.7%

Inbound market

Arrivals (source: HKTB)

	2021	2020	Difference
September	9,879	9,132	+8.2%
January - September	63,105	3,550,229	-98.2%

Arrivals from individual markets in September 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	6,960	+11.8%	70.5%
Philippines	610	-10.3%	6.2%
Macao	255	+183.3%	2.6%
Indonesia	253	+123.9%	2.6%
India	188	-50.0%	1.9%
Taiwan	155	-61.5%	1.6%
Canada	134	+48.9%	1.4%

Arrivals from individual markets in January - September 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	46,056	-98.3%	73.0%
Philippines	2,906	-95.2%	4.6%
India	1,774	-92.5%	2.8%
Taiwan	1,660	-98.4%	2.8%
Indonesia	1,031	-95.9%	1.6%
Macao	1,011	-99.1%	1.6%
USA	954	-98.8%	1.5%

Mainland inbound tour group registration (source: TIC)

	2021	2020	Difference
October	0	0	0%
January - October	0	317	-100.0%

Mainland inbound tour group visitors (source: TIC)

	2021	2020	Difference
October	0	0	0%
January - October	0	8,283	-100.0%

Complaints (source: TIC)

	2021	2020	Difference
October	0	0	-100.0%
January - October	0	28 (26 CHN 1 KOR 1 SEA/ 2 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-100.0%

Requests for assistance (source: TIC)

	2021	2020	Difference
October	0	0	0.0%
January - October	1 (ALL CHN)	19 (ALL CHN / 1 referred by Consumer Council)	-94.7%

Enquiries (source: TIC)

	2021	2020	Difference
October	1 (ALL CHN)	11 (ALL CHN)	-90.9%
January - October	53 (48 CHN 3 SEA 2 OTH)	225 (217 CHN 1 AUS 1 KOR 2 SEA 1 SIN 1 USA 2 OTH)	-76.4%