

Latest statistics on the outbound and inbound travel markets

Outbound market

Levy income (*sources: TIC and TICFMB*)

Total amount deposited into levy accounts

	2021	2020	Difference
November	9,600	0	0%
January - November (HK\$)	152,650	2,462,601	-93.8%

Total amount of levy paid by travel agents

	2021	2020	Difference
November	92,348	27,687	+233.5%
January - November (HK\$)	358,758	2,548,750	-85.9%

Air-ticket sales (*source: IATA*)

Total billing (BSP remittance)

	2021	2020	Difference
November	162 million	58 million	179.3%
January - November (HK\$)	1,360 million	1,996 million	-31.9%

No. of transactions

	2021	2020	Difference
November	60,061	55,877	7.5%
January - November	524,825	2,227,110	-76.4%

Complaints (*source: TIC*)

	2021	2020	Difference
November	0	3	-100.0%
January - November	1	278	-99.6%

Requests for assistance (*source: TIC*)

	2021	2020	Difference
November	3	99	-97.0%
January - November	46	2,263	-98.0%

Enquiries (source: TIC)

	2021	2020	Difference
November	46	130	-64.6%
January - November	859	6,254	-86.3%

Inbound market**Arrivals** (source: HKTB)

	2021	2020	Difference
October	9,353	7,817	+19.6%
January - October	72,458	3,558,046	-98.0%

Arrivals from individual markets in October 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	6,699	+38.0%	71.6%
Philippines	265	-58.9%	2.8%
India	251	-29.5%	2.7%
Taiwan	228	-45.3%	2.4%
Singapore	164	+681.0%	1.8%
Macao	139	+2.2%	1.5%
Canada	134	+55.8%	1.4%

Arrivals from individual markets in January - October 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	52,755	-98.0%	72.8%
Philippines	3,171	-94.9%	4.4%
India	2,025	-91.6%	2.8%
Taiwan	1,888	-98.2%	2.6%
Indonesia	1,163	-95.4%	1.6%
Macao	1,150	-99.0%	1.6%
USA	1,084	-98.7%	1.5%

Mainland inbound tour group registration (source: TIC)

	2021	2020	Difference
November	0	0	0%
January - November	0	317	-100.0%

Mainland inbound tour group visitors (source: TIC)

	2021	2020	Difference
November	0	0	0%
January - November	0	8,283	-100.0%

Complaints (source: TIC)

	2021	2020	Difference
November	0	0	0.0%
January - November	0	28 (26 CHN 1 KOR 1 SEA/ 2 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-100.0%

Requests for assistance (source: TIC)

	2021	2020	Difference
November	0	0	0.0%
January - November	1 (ALL CHN)	19 (ALL CHN / 1 referred by Consumer Council)	-94.7%

Enquiries (source: TIC)

	2021	2020	Difference
November	3 (ALL CHN)	7 (6 CHN 1 SEA)	-57.1%
January - November	56 (51 CHN 3 SEA 2 OTH)	232 (223 CHN 1 AUS 1 KOR 3 SEA 1 SIN 1 USA 2 OTH)	-75.9%