

16 May 2022

Ngong Ping 360 Operations Update on TIC Guide / Escort Pass

Following the resumption of local tour group business and the current situation, Ngong Ping 360 ("NP360") will suspend the issuance of the 'NP360 Tour Guide Pass' until further notice.

NP360 will continue to recognise a 'local tour guide' that accompany guests to the attraction holding a valid TIC Guide or Escort Pass. To enable flexibility to 'local tour guides' accompanying their guests to NP360, the TIC local guide holder upon presenting a 'NP360 Group Booking Confirmation' and their TIC Guide or Escort Pass at Ngong Ping 360 Ticketing Offices for the issuance of a 'FOC NP360 guide ticket'. Below are the recognised samples of the Travel Industry Council issued Guide / Escort passes.

Period	24 th May to 31 st December 2022	
Travel Industry Council Passes	Tourist Guide Pass 	Tour Escort Pass 

Information to Note:

1. TIC agents must fill out a 'NP360 Group Booking Form' and send to NP360 Group Desk to receive a 'NP360 Group Booking Confirmation'. Please click [here](#) to download the 'NP360 Group Booking Form'.
2. NP360 will issue an FOC ticket to a local tour guide only when the tour guide is accompanying pre-booked tour groups visiting NP360. The use of personal visit is not allowed.
3. The FOC ticket is only valid for the local tour guide to use and is non-transferable, non-exchangeable and non-refundable. Should this be abused NP360 will report to TIC and blacklist them for future visits.
4. The FOC ticket will be the same product as per the tour group they are accompanying.
5. TIC Guide / Escort Pass is valid for admission during normal operating hours of NP360 and used only once per day. For any private/special events at NP360 will require separate admission charge.
6. TIC Guide / Escort Pass is not applicable to 360 Holidays tour products.
7. These Conditions are subject to the interpretation of NP360 which shall be final and conclusive. In the event of disputes, NP360 reserves the right to make final judgment.