



香港旅遊業議會
TRAVEL INDUSTRY COUNCIL
OF HONG KONG

Incorporated with limited liability

Our Ref: C2110/31012024/MSD/PW

31 January 2024

Take down request of fraudulent website/social media page

Viewing that the internet is flooded with fake travel agency websites/social media pages, which seriously affect the reputation and operations of travel agents, the TIC has recently met with government departments hoping that the police could strengthen law enforcement and combat scams in order to protect the interests of members and consumers. With the objective to assist in removing the fraudulent websites and social media pages as soon as possible, the Police and the TIC will set up a mechanism to allow TIC members to submit a take down request, with a view to speeding up the removal process of fake websites/social media pages.

If members discover a fake website/ social media page of their company, members may click [《HERE》](#) to submit an online “Take Down Request of Fraudulent Website/Social Media Page (or Account)”, together with the relevant URL and screenshots of the fake website. The request will be sent to the relevant police departments and the TIC simultaneously, and the Police will take follow-up actions. Members should notice that such take down request is solely for the purpose of removing the website or social media page (or account) of fraudulent nature. The final removal decision and the time required may vary depending on the police’s investigation progress and the practice of the online service provider.

For any enquiries, please contact Member Services Department on 2969-8148.

Yours sincerely
TRAVEL INDUSTRY COUNCIL OF HONG KONG

Fanny Yeung
Executive Director